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# TraceMaster 102

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Introduction

The TraceMaster 102 two-point heat tracing controller uses a microprocessor and is intended for stand-alone heat trace applications. It can be for use with mineral-insulated, self-regulating or constant-wattage cable for freeze protection, process control and instrument tracing. The TraceMaster 102 is intended for indoor or outdoor installations in ordinary or hazardous locations.

TraceMaster 102 offers many advantages over other heat tracing control schemes, which generally use some combination of mechanical thermostats, custom-built panels or pro-grammable controls to provide control, monitoring and alarm functions. Budgetary constraints usually limit the degree of system fault monitoring to less than optimal levels. This results in periodic costly process shutdowns due to process or hardware malfunctions. Equipment reliability concerns often force plant procedures to include annual thermostat performance checks to ensure that the device is still operating as intended. This can be a tedious, labour intensive job.

A TraceMaster 102 Control Module is mounted near the pipes that are being traced to monitor the heater points. This Control Module can communicate with a single master unit to give complete system monitoring and control from a convenient location. Up to 32 Control Modules can be monitored on a RS485 data highway to a centrally located master. By connecting Control Modules to a data highway, the TraceMaster 102 can immediately flag alarms caused by heat tracing malfunctions, altered setpoints and monitor actual values from a central location. Each local Control Module is completely independent and will continue to function if the master fails or if the communication link fails. This ensures maximum reliability and minimizes vulnerability in the event of a hardware failure. Additional points can easily be added at any time as easily as a mechanical thermostat can be installed. Unlike control schemes using programmable controllers, no software development is required. The complete system is operational as soon as it is installed.

Figure 1.1 Typical TraceMaster 102 Installation
Chapter 1  Product Overview

Specifications

Temperature Input
- Range: -50 to +500°C (-58 to 932°F)
- Accuracy: ±2°C
- Repeatability: ±1°C
- RTD: Two, 100 ohm platinum, 3-wire RTD
- 20 ohms maximum lead resistance

Heater Switching
- Configuration: Two circuit, single-pole, one SCR per circuit, 800 amp 1 cycle inrush
- Ratings: 85-280Vac, 30A continuous
- Line Frequency: 50 or 60Hz
- Current Measurement: 0.1 to 30A 3%±0.2A
- GF Measurement: 10 to 1000mA 5%±2mA
- Voltage Measurement: 0 to 300Vac 3%±2V (only for heater 1)

Control Power
- Power Requirement: Control power from heater 1 voltage 85-280Vac, 10VA max
- Protection: Control power from heater 1 voltage protected by 2A fuse
- MOV transient protection

Communications
- Port: (1) Serial network connection
- Type: RS485
- Protocol: Modbus® RTU
- Transmission Rate: 600,1200, 2400, 4800, 9600 baud
- Interconnect: 2-wire, shielded, twisted pair
- Highway Distance: 4,000 feet without repeater
- Modules per Highway: 32 Control Modules

Measured Values
- Temperature: -50 to 500°C (-58 to 932°F)
- Minimum Temperature: -50 to 500°C (-58 to 932°F)
- Maximum Temperature: -50 to 500°C (-58 to 932°F)
- Heater Current: 0.1 to 30A
- Ground Fault Current: 10 to 1000mA
- Min. Heater Voltage: 85 to 300Vac
- Max. Heater Voltage: 85 to 300Vac
- Power Consumption: 0 to 1,000 MWh
- Operating Cost: 0 to $1,000,000.00

User Interface
- Display: 16-character x 2-line LCD display
- Keypad: 9 tactile keys, polyester faceplate
- - Setpoint, measured, status
- - Message Up, Message Down
- - Value Up, Value Down
- - Reset
- - Store
- Contrast: Adjustable by potentiometer
- Panel Indicators: Power on
- Heater on
- Serial communication active
- System fail
- Process alarm

Security: Controller parameters switch-protected

Environment
- Approvals: CSA C/US
- Class I, Div. 2, Groups A,B,C,D
- Class I, Zone 2, Groups IIC
- Class II, Div. 2, Groups F and G
- Class III

- Operating Temperature: -40°C to +50°C (LCD: -20°C to +50°C)
- Conformal Coating: Boards conformal coated for hostile environments

Enclosure
- Type: Nema-4X steel, painted black
- Size: 10”Hx8”Wx6”D
- Features: Quick release latches to open door
- Flat aluminum plate to act as heatsink and mounting flange for mounting on Uni-Strut.
- One 3/4” conduit knockout for power and three 1/2” conduit knockouts for RTD and signal wiring.

Alarm Output
- Alarm: Programmable for NO or NC contacts
- One DC opto-isolated contact
- One AC triac contact
- Alarm Rating: DC contact: 30Vdc/0.1A, 500mW max
- AC contact: 12-240Vac/0.5A max
- Alarm Output: LED Indicator: 5Vdc/50mA

Alarm Function
- Temperature: High Temperature Alarm
- Low Temperature Alarm
- Current: Low Current Alarm
- High Current Alarm
- Ground Fault Current: Ground Fault Current Alarm
- Ground Fault Current Trip
- Voltage: Low Voltage Alarm
- Hardware: Self-Check Failure
- Relay Failure
- RTD Open
- RTD Short

User-Definable Options
- Heater Status: Enable or Disable
- Heater Name or Tag: 16 Character Alphanumeric
- Temperature Units: °C or °F
- Proportional Control: on or off
- Deadband: 1 to 50°C (2 to 90°F)
- PowerLimit: 0.1 to 30A, off
- TraceCheck: 1 to 24hrs, off
- Temperature Setpoint: -50 to 500°C (-58 to 932°F), off, none
- High Temp Alarm: -50 to 500°C (-58 to 932°F), off
- Low Temp Alarm: -50 to 500°C (-58 to 932°F), off
- High Current Alarm: 0.1 to 30A, off
- Low Current Alarm: 0.1 to 30A, off
- Ground Fault Alarm: 10 to 1000mA, off
- Ground Fault Trip: 10 to 1000mA, off
- Low Voltage Alarm: 85V to 300V, off
- RTD Fail-safe: Heater On or Heater Off
- Override: On or Off
- Alarm Contacts: NO or NC for each contact
- Alarm Light: Alarm on, Alarm off, Flash during alarm
- Maximum Trip Time: 7.4 seconds
### Summary of Features

<table>
<thead>
<tr>
<th>Inputs</th>
<th>Control</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-RTD Sensors, one per circuit</td>
<td>Temperature (On/Off- Deadband)</td>
</tr>
<tr>
<td>1-Override</td>
<td>Temperature -Proportional</td>
</tr>
<tr>
<td></td>
<td>PowerLimiting</td>
</tr>
<tr>
<td>Monitoring</td>
<td>Early Warning (TraceCheck)</td>
</tr>
<tr>
<td>RTD Temperatures</td>
<td>Low and High Current</td>
</tr>
<tr>
<td>Heater Current</td>
<td>GFAlarm</td>
</tr>
<tr>
<td>Heater Voltage</td>
<td>GF Trip</td>
</tr>
<tr>
<td>GF Current</td>
<td></td>
</tr>
<tr>
<td>Alarms</td>
<td></td>
</tr>
<tr>
<td>Low and High Current</td>
<td></td>
</tr>
<tr>
<td>Low and High Temperatures</td>
<td></td>
</tr>
<tr>
<td>GF Alarm</td>
<td></td>
</tr>
<tr>
<td>GF Trip</td>
<td></td>
</tr>
<tr>
<td>Relay Failure</td>
<td></td>
</tr>
<tr>
<td>Sensor Failure</td>
<td></td>
</tr>
<tr>
<td>Self-Test Failure</td>
<td></td>
</tr>
<tr>
<td>Outputs</td>
<td></td>
</tr>
<tr>
<td>1-AC Triac Contact</td>
<td></td>
</tr>
<tr>
<td>1-DC Opto-Isolated Contact</td>
<td></td>
</tr>
<tr>
<td>1-LED Alarm Indicator</td>
<td></td>
</tr>
<tr>
<td>Statistics</td>
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<tr>
<td>Minimum and Maximum Temperatures</td>
<td></td>
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<tr>
<td>Maximum Current</td>
<td></td>
</tr>
<tr>
<td>Maximum Ground Fault</td>
<td></td>
</tr>
<tr>
<td>Energy (MWh)</td>
<td></td>
</tr>
<tr>
<td>Energy Cost</td>
<td></td>
</tr>
</tbody>
</table>

Using This Manual

Detailed information relating to switch and output ratings, accuracy and so forth are detailed in *Chapter 1 Specifications*. *Chapter 2 Installation* discusses important mounting and wiring issues for reliable operation. *Chapter 3 Getting Started* provides a step-by-step tutorial for a heat trace application. The remainder of this manual should be read and kept for reference to provide the maximum benefit of the TraceMaster 102.

Conventions

The following conventions are used in this manual.

- User Changeable Values
- Retrieved Data
- Key Press

Shipping Content

TraceMaster 102 Heat Trace Controller
TraceMaster 102 Instruction Manual with Warranty Card
Theory of Operation

Controller functions are controlled by a microprocessor that measures all analog signals and logic inputs, control heater outputs and alarm contacts, and reads all user input including communications and outputs to the faceplate display and LEDs. Consult the hardware block diagram in figure 1.5 for details. The remainder of this chapter describes the algorithms and operation of some of the controller functions.

RTD Sensing

An RTD changes its resistance in a precision relationship to temperature. This resistance is sensed by passing a constant current through the RTD and measuring the resulting voltage across the RTD (resistance = voltage/current). The voltage appearing across RTD1 terminals 6-8 (designated to heater 1) or RTD2 (designated to heater 2) terminals 10-12 also includes the resistance of the interconnecting wiring to the RTD, which varies with wire length, size and ambient temperature. By using a three-wire sensing scheme and a lead resistance compensation circuit, the lead resistance is cancelled out to give a voltage proportional to the true RTD sensor temperature.

RTDs respond in a known but non-linear fashion to temperature, which if uncorrected could lead to significant errors over the temperature range of the controller. Consequently, some means are needed to convert the input voltage to a linear and useful range. The CPU applies gain, offset and non-linearity corrections through a linearization algorithm.

Current, Ground Fault and Voltage Sensing

Current transformers and high impedance voltage dividers are used to scale-down the incoming heater current, ground fault current and voltage. All three signals are then passed through a full wave rectifier and filter to obtain a DC signal. The DC signals are then converted to digital values by a 10 bit A/D converter before finally being passed on to the CPU for analysis.

Each of the three DC signals are sampled 300 times with zero cross synchronization so that the sampling covers an exact span of ten power cycles. This is to ensure that heater current values are consistently measured when the heater output cycle is modulated by the powerlimit and proportional control functions.

Powerlimit

The powerlimit function allows the heater to operate below its rated power by cycle modulation. Cycle modulation is accomplished by controlling the integral number power cycles into the heater over a periodic time frame. The TraceMaster 102 uses a ten cycle time frame. The integral number of power cycles per time frame is called a duty cycle. With a ten cycle time frame, there are ten duty cycles possible. For each duty cycle, there is a fixed pattern that defines the number of power cycles in which the heater is on and off. This is shown in figure 1.2.

Figure 1.2 Cycle Modulation - 10 Cycle Frame

<table>
<thead>
<tr>
<th>DUTY CYCLE</th>
<th>CYCLE ON</th>
<th>CYCLE OFF</th>
<th>SWITCHING PATTERN</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>0</td>
<td>10</td>
<td>7 1 2 3 4 5 6 7 8 9 10</td>
</tr>
<tr>
<td>10%</td>
<td>1</td>
<td>9</td>
<td>7 1 2 3 4 5 6 7 8 9 10</td>
</tr>
<tr>
<td>20%</td>
<td>2</td>
<td>8</td>
<td>7 1 2 3 4 5 6 7 8 9 10</td>
</tr>
<tr>
<td>30%</td>
<td>3</td>
<td>7</td>
<td>7 1 2 3 4 5 6 7 8 9 10</td>
</tr>
<tr>
<td>40%</td>
<td>4</td>
<td>6</td>
<td>7 1 2 3 4 5 6 7 8 9 10</td>
</tr>
<tr>
<td>50%</td>
<td>5</td>
<td>5</td>
<td>7 1 2 3 4 5 6 7 8 9 10</td>
</tr>
<tr>
<td>60%</td>
<td>6</td>
<td>4</td>
<td>7 1 2 3 4 5 6 7 8 9 10</td>
</tr>
<tr>
<td>70%</td>
<td>7</td>
<td>3</td>
<td>7 1 2 3 4 5 6 7 8 9 10</td>
</tr>
<tr>
<td>80%</td>
<td>8</td>
<td>2</td>
<td>7 1 2 3 4 5 6 7 8 9 10</td>
</tr>
<tr>
<td>90%</td>
<td>9</td>
<td>1</td>
<td>7 1 2 3 4 5 6 7 8 9 10</td>
</tr>
<tr>
<td>100%</td>
<td>10</td>
<td>0</td>
<td>7 1 2 3 4 5 6 7 8 9 10</td>
</tr>
</tbody>
</table>
Cycle modulating the current through the heater has the effect of turning the heater on and off rapidly and therefore, power output is reduced in the long run. Since the switching is zero-cross controlled, the controller knows exactly when power cycles start and finish. Zero-cross switching also helps reduce power harmonics that generate unnecessary interference.

The heater current (average current) measured by the controller while cycle modulation is in effect may be approximated as follows:

Heater Current at 100% x Duty Cycle = Average Current

When powerlimit is enabled, a powerlimit current is set by the user. This is essentially the desired average current. The powerlimit control algorithm ensures that the actual current will not exceed the powerlimit setting while optimizing the maximum duty cycle possible. When the average current exceeds the powerlimit setting, the duty cycle is reduced by 10%. When the average current is below the powerlimit setting, the duty cycle is increased by 10%. Before the algorithm increases or decreases the duty cycle, the controller waits until the heater current has reached steady-state at the current duty cycle setting. If the heater is initially off and the controller calls for heat, the duty cycle starts at zero and increases by 10% increments until it reaches a steady-state value. This ramping up effect provides a current-driven softstart whenever the controller calls for heat.

**Proportional Control**

Unlike on/off control where the heater is fully on or off, proportional control can partially turn on the heater. The heater output is proportional to the difference between actual temperature and heater setpoint. The relationship is expressed as follows:

\[(\text{actual temperature} - \text{heater setpoint}) \times k = \text{heater output}\]

where \(k\) is the proportional gain

To partially turn on the heater, the proportional control function uses cycle modulation in the powerlimit function. By incorporating cycle modulation into the proportional control equation, the algorithm is expressed using the Equation 1.

The deadband factor \(DB(t)\) is a time constant that determines the slope of change of the proposed heater on duty cycle with the temperature difference. It is adjusted between 1 to 10 each hour to minimize the difference between the measured temperature and the temperature setpoint. Every hour after power up, the controller calculates the absolute values of the temperature differences \(e(t)\) and sums them during the hour. Then the total absolute temperature difference is divided by the number of temperature readings taken during the hour. The result is called the Average Absolute Temperature Difference (AATD) for the hour. If current AATD is smaller than the AATD in the previous hour, the deadband factor will be increased or decreased in the same direction. If current AATD is larger than the AATD in the previous hour, the deadband factor will be increased or decreased in the reversed direction. At steady state, the deadband factor used will fluctuate around an optimum value.

Figure 1.3 shows the relationship between the proposed heater on duty cycle and the temperature difference for different deadband factors used.
On/Off Control with Deadband

The default control mode of the controller is deadband control or simply on/off control with the proportional control setting turned off. On/off control without deadband (that is deadband set to 0 °C or 0 °F; note that these units denote the temperature differential with ℃ or ℉ placed to the right of the unit) means that the heater turns on when actual temperature is below setpoint and turns off when above setpoint. However, this causes oscillations when the actual temperature is very close to setpoint. To eliminate oscillations, hysteresis is applied to the on/off control by a deadband value. The on/off control with deadband operation is described by the hysteresis curve in figure 1.4. Assume that actual temperature is well below (setpoint - deadband setting), the controller calls for heat. As the actual temperature rises, the controller continues to call for heat until the actual temperature has reached (setpoint + deadband setting). The controller no longer calls for heat and the heater is off. As the actual temperature cools, the controller does not call for heat until the actual temperature reaches (setpoint – deadband setting). The hysteresis effect is controlled by the momentum of the actual temperature rather than the temperature value itself.

Figure 1.4 On/Off Control with Deadband
Chapter 1
Product Overview

Figure 1.5 Hardware Block Diagram
Unpacking the Controller
Check the shipping cartons for damage, or other signs of rough handling or abuse. If damaged, notify the shipping carrier at once.
Carefully remove the TraceMaster 102 from the shipping box. Save the packing materials in case the unit needs to be transported at a later date.
Inspect face plate for damage and check electronics for loose wiring or damage. Report any damage to the carrier at once.

Control Module
See Figure 2.1 Main Board Layout and Figure 2.2 Power Board Layout to locate the following:

- **S1** Address Enable: When the switch is set to **DIS**, the Module Number cannot be changed from a master on the data highway. When set to **EN**, the Module Number can be changed for the next ten minutes from a master on the data highway. During this time the ADDRESS ENABLE light is **on**.
- **S2** Program Enable: When the switch is set to **DIS**, programming via keypad is disabled; setpoints and configuration cannot be changed. When set to **EN**, programming is allowed.
- **S3** RS485-120: When the jumper is set to **IN**, the RS-485 line is terminated by a 120 ohm resistor. Only the last Control Module on the data highway should be set to **IN**.

**Terminals:** Refer to Figure 2.7 Typical Wiring Diagram, for power, heater and RTD field connections.

- **T1** Alarm Contacts: The opto-isolated dc output is rated 30 Vdc @ 0.1 A (terminals 22 and 23) and the triac ac output is rated 240Vac@0.5A (terminals 20 and 21). Contacts are configurable for normally open or closed.
- **T2** Alarm Light Output: The output is configurable for normally open, closed or flash. Output is rated 5 Vdc @ 50 mA for an LED type lamp (terminals 18+ and 19-).
- **T3** Mater Override Input: Only those heaters which are programmed with Mater Override set to **on** are affected by the Master Override Input. When the terminals are open, all Master Override Enabled heaters are forced off. When the terminals are closed, all Master Override Enabled heaters are controlled by their individual RTDs unless their Heater Setpoints are set to **OFF**. In this case, the heaters are turned on. The logic of this input allows either ambient temperature override or load shedding on all or selected heaters. (terminals 24+ and 25-).
- **T4** RTD1 and RTD2 Inputs: 3 wire RTD input. Ground terminal connects to shield or case. Lead resistance compensated. (terminals 6-13).
- **T5** Earth Ground: (terminal 1).
- **T6** Heater 1 Power Input: 85-280Vac/30A max continuous (terminals 2 and 3).
- **T7** Heater 1 Power Output: 85-280Vac/30A max continuous (terminals 4 and 5).
- **T8** Heater 2 Power Input: 85-280Vac/30A max continuous (terminals 26 and 27).
- **T9** Heater 2 Power Output: 85-280Vac/30A max continuous (terminals 28 and 29).
- **T10** Safety Ground: Terminate to ground stud. Termination of safety ground is required for transient protection circuit on RTD inputs and RS485 serial port to operate properly (terminal 14).

**Status Lights:**

- **L1** Power: Light is on when control power is present.
- **L2** Address Enable: Light is on when controller is in Address Enable mode. Light must be on to allow the Module Number to be changed from a master on the data highway.
- **L3** Transmit: Flashes when data is being transmitted from the serial port to the data highway.
- **L4** Receive: Flashes when data is being received at the serial port from the data highway.
- **L5** Override: Light is on when the Override Input terminals are shorted.

**Communication Ports:**

- **C1** Interface to Main/Power Board: Connector to interconnect power and main board via ribbon cable.
- **C2** Serial Port 1: Connection to an RS-485 data highway via a 2-conductor, shielded, twisted pair cable. Maximum Cable length with 32 devices without repeater is 4,000 feet. (terminals 15+, 16-, 17 SHD).

---

**Warning -** The ground fault trip function is intended for equipment protection only and should not be used in place of ground fault protection for personnel protection where this is required.
Figure 2.1 Main Board Layout

Figure 2.2 Power Board Layout
Mounting the Controller
Mount the control panel with Unistrut brackets using 1/2-inch bolts. The Unistrut (or equivalent) mounting allows air circulation to cool the heat-sink. This is important to ensure proper operation of the TraceMaster 102. For optimum readability, mount with the display at eye level and not in direct sunlight. Mounting dimensions are shown in Figure 2.6.

Wire Sizing

Wiring methods should comply with Canadian Electrical or National Electrical Code and local codes. Power and signal wires should not be run in the same conduit system. Wiring should be rated at least 90°C.

<table>
<thead>
<tr>
<th>Wire Size (AWG)</th>
<th>Current Load (A)</th>
<th>Max. Ambient Temperature (°C)</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>30</td>
<td>50</td>
</tr>
<tr>
<td>8</td>
<td>30</td>
<td>40</td>
</tr>
<tr>
<td>10</td>
<td>24</td>
<td>50</td>
</tr>
<tr>
<td>12</td>
<td>16</td>
<td>50</td>
</tr>
</tbody>
</table>

Conduit and Cabling
The TraceMaster 102 comes with one 3/4 and three 1/2-inch conduit knockouts located on the bottom of the enclosure. Conduit hubs should be NEMA-4X rated, such as T&B H050-0.5 and H075-0.75 or Myers equivalent, to maintain a watertight seal. Unused knockouts should be sealed using NEMA-4X rated seals.

Power Wiring
The power input terminals 2 & 3 supply power to both heater 1 and controller, while power input terminals 26 & 27 supply power to heater 2. Size power input wires appropriately to the breaker size and maximum ambient operating temperatures. Maximum breaker size is 30A. Connect power wires to input terminals 2 & 3, and 26 & 27. See Figure 2.7.

The supply voltage must be within the power supply range of 85-280Vac and rated voltage range of the heat trace cable.

Heater Wiring
Connect the two heating cables wiring to terminals 4 & 5, and 28 & 29, respectively. See Figure 2.7. If the heating cable has a braid, it should be terminated to the ground stud using a ring terminal suitable for #10 stud.

Wiring methods must conform to Class I, Division 2 or Class I, Zone 2 requirements.

Ground Connection
Connect the controller grounding stud directly to a ground bus using the shortest, practical path. Use a tinned copper, braided bonding cable such as Belden 8660. As a guideline, the ground cables should be minimum 96 strands, number 34 AWG each. The grounding is not only a safety requirement but is necessary for the input transient protectors or the RTD and communication inputs to work properly. The transient protection network is grounded through terminal 14, safety ground, which is bonded to the chassis ground stud. To install the ground connection, remove the outside nut, washer and #10 ring lug provided on the ground stud. Crimp the ground cable onto the ring lug and re-assemble onto the ground stud using the washer and nut.

Figure 2.3 Ground Connection

RTD Sensor Wiring
RTD sensors should be 3-wire, 100 ohm, platinum to DIN standard 43760. Mount the RTD element on the pipe, away from the heat trace and 30° to 45° from the bottom of the pipe. The total circuit resistance per conductor from the RTD to the control panel must be less than 10 ohm. Exceeding this resistance will result in a non-linear temperature measurement. Beldon cable 8770 or equivalent allows RTDs to be placed up to 1,000 feet from the control panel. Complete all RTD wiring according to Figure 2.7 Typical Wiring Diagram.

The RTD probe is delicate and should not be bent or used as a tool to puncture insulation.

Figure 2.4 RTD Mounting
You must install the RTD sensor on the pipe surface or thermal well before the pipe insulation to ensure proper thermal contact. The RTD position should be 180° from the electric heat trace cable which is the coldest spot of the pipe. The RTD sensor may be secured to the pipe by fiber-glass tape. If additional wiring is required for the RTD, shielded 3-lead wire sized 18 or 20AWG must be used for the RTD sensor to minimize the effects of noise pickup. A typical RTD installation is shown in Figure 2.4.

Communication Wiring

The TraceMaster 102 is equipped with a communication port that provides continuous monitoring and control from a remote computer, SCADA system or PLC. Communications protocol is Modicon Modbus as discussed in the communications chapter. Communication is RS-485 mode where data transmission and reception are done over a single twisted pair with transmit and receive data alternating over the same pair of wires. Shielded twisted pair such as Belden cable 9841 or equivalent is recommended to minimize error from noise. You must observe polarity. For each TraceMaster 102 controller, you must connect A+ terminals together and B- terminals together. The shield terminal (labelled SHD) connect to shield wire of the cable. To avoid loop currents, the shield should be grounded at one point only. Connect between controllers in daisy-chain fashion. The total length of this daisy-chain should not exceed 4,000 feet. The maximum number of devices connected is 32 to avoid exceeding driver capability. You can use commercially available repeaters to increase the number of devices over 32. Avoid star or stub connections. Terminate the first and last device in the daisy-chain loop. Each controller is equipped with a termination jumper as shown in Figure 2.2. The controller comes unterminated from the factory (JP401 and JP402 in OUT position). If the controller is the first or last device, it can be terminated by moving the two jumpers (JP401 and JP402) to the IN position. The communication port is powered by an isolated power supply with opto-coupled data interface to eliminate noise coupling. In addition, surge protection devices are employed at the front end of the port to protect against lightning strikes and ground surge currents. These may cause large, momentary voltage differences between devices on the data highway.

Alarm Wiring

The MS-2102 has two passive alarm contacts and one active alarm output for driving an LED alarm indicator. Both the alarm contacts are software configurable for normally open or closed. The alarm LED output is software configurable for alarm on, alarm off or flash during alarm. Refer to Figure 2.7 for alarm output terminals. The AC triac alarm output is rated 12-240V ac, 0.5A. The DC alarm output is an opto-isolated transition output rated 30Vdc/100mA, 500mW max. The alarm LED output is rated 5Vdc, 50mA. It can drive a 6Vdc LED indicator. Alarm outputs are designed for interface to annunciator, panels, PLC or DCS.
Warning - Explosion Hazard - Substitution of components may impair suitability for Class 1, Division 2 or Class 1, Zone 2.

Warning - Explosion Hazard - Do not disconnect equipment unless power has been switched off or the area is known to be non-hazardous.
Chapter 3 Getting Started

Introduction
The TraceMaster 102 has many features that provide trouble-free operation of heat tracing installations. An example is presented to illustrate TraceMaster 102 setup and operation on a specific installation. TraceMaster 102 is easy to program and setting up a unit to your specific requirements should be straightforward.

Example: Heater 1-2 will be programmed as:

Configuration
1) The module number is 1 and the heater 2 of this module is used to control a heavy feed line.
2) Mineral insulated (MI) cable is used for the heater.
3) Normally open alarm contact to remote programmable control
4) Northern climate installation outdoors.
   Operating temperatures: -40~50 °C (LCD: -20~50 °C)
   NEMA-4X weatherproof enclosure.

Selecting the Heater
To select the heater circuit,
1. Press [SETPOINTS] once to access the Setpoints Operating Values group of messages.
2. Press [MESSAGE/Gd8] until the following message appears:
   SELECT HT 1-1
   NONAME
3. Within the message “SELECT HT M-N”, M is the module number and N is the heater circuit number within the control module.
4. Press [VALUE/Gd8] key to have “SELECT HT 1-2” displayed.
5. Press [STORE] key to select the heater 1-2.

Enabling the Heater
To enable the heater circuit,
1. Press [SETPOINTS] once to access the Setpoints Operating Values group of messages.
2. Press [MESSAGE/Gd8] until the following message appears:
   HEATER ENABLED?
   NO
4. When YES is displayed, press [STORE]. Enabling the Heater

Entering Setpoints
Accessing the Program: Since the heater control display and keypad are normally accessible to passers-by who may wish to read measured values, a program disable feature is used to prevent accidental changes to the setpoints. So before any setpoints can be entered, the PROGRAM ENABLE dip switch (located on the bottom of the board behind the enclosure door) must be set in the ENABLE position.

When programming is complete, set the PROGRAM ENABLE dip switch to DISABLE to prevent accidental changes to the setpoint.

If you try to store a setpoint without the dip switch in the ENABLE setting, the setpoint will not be saved and this message will flash on the screen:

NOT STORED
PROG DISABLED
Now that the TraceMaster 102 control is ready for programming. For further information about the organization of all the messages or for details on the range and application of each message see Chapter 6 Setpoint Values. It is not necessary to enter setpoints in any particular order and any setpoint can be changed later.

**Entering Temperature Units °C/°F:** Temperature values can be displayed in degrees Celsius or Fahrenheit. To enter values in preferred units, enter this selection first.

1. Press [SETPOINTS] 3 times for System Setup mode and [MESSAGE/Gd8] key until the following message is displayed:
   
   ![TEMPERATURE UNITS: Celsius](image)

2. Press [VALUE ‹] or [VALUE ›] to toggle selection between Celsius and Fahrenheit.
3. When Celsius is displayed press [STORE]. A brief message appears:

   ![SETPOINT STORED](image)

   Then the message reverts back to the previously entered value for verification. If instead you get the message:

   ![NOT STORED - PROG DISABLED](image)

   the PROGRAM ENABLE dip switch has not been set to the ENABLE setting. This must be done to proceed with setpoint programming.

Assuming the setpoint was stored, all values will be displayed in °C. Temperature values can automatically be converted to °F at any time by selecting Fahrenheit using this message.

![TEMPERATURE UNITS: Celsius](image)

**ASSIGNING HEATER NAME:** To assist operators in troubleshooting, you can program each heater in the TraceMaster 102 control with a heater name. You can assign up to 16 characters to the name of a heater.

To assign a heater name,
1. Press [SETPOINTS] twice to enter the Heater Setup group of setpoints.
2. Press the [MESSAGE ‹] key until the heater name message appears:

   ![HTR 1-2 NAME: NONAME](image)

   Note: The heater default name when TraceMaster 102 is shipped from the factory is “NONAME”.

   You can program each letter separately with upper and lower case characters, numbers, space or the special symbols !@#$%^&*()?[ . Uppercase characters are generally more legible. For this example the name has arbitrarily been chosen as:

   ![HEAVY OIL LINE](image)

   (The cursor appears under the first letter N in “NONAME”).

   3. Press and hold down [VALUE ‹] or [VALUE ›] until the desired letter you want appears above the cursor, then press [STORE].

   4. Press [STORE] to save the current letter displayed and advance the cursor to the next letter.

   For Example:

   H: Press [VALUE ‹] or [VALUE ›] until H appears. Press [STORE]. The letter H now appears in the first character position and the cursor is under the second character.

   E: Press [VALUE ›] until E appears. Press the [STORE].

   The first 2 letters are now HE and the cursor is under character position 3.

   ![HTR 1-2 NAME: HE NAME](image)

   5. Continue entering each letter this way until the complete new name is displayed.

   6. With the cursor under the last character position at the right edge of the message screen (blank character), press [STORE] until the cursor is at the end of the line. A brief message will flash:

   ![NAME STORED](image)
followed by the new name that has been stored:

```
HTR 1-2 NAME:
HEAVY OIL LINE
```

The new heater name is now saved in non-volatile memory and will remain until you change it.

If a character is accidentally entered incorrectly,
1. Either press [RESET] to start over, or go to the end of the line to save the displayed message with the error.
2. Press [MESSAGE \[ \]] or [MESSAGE \[ \]] to exit and return to the 1st character position.
3. Press [STORE] until the cursor is under the incorrect character. Proceed as before until new letters are entered.
4. Press [STORE] to skip over the correct letters until on the last character position.
5. Press [STORE] to save the corrected message.

You can now enter setpoint information for the system configuration and data for the heater. Turn to Chapter 6 Setpoint Values. Read the first few pages to see how the messages are organized and get a summary of all setpoints. Skip the latter part of this chapter which gives a detailed description of each message.

**ENTERING SETPOINT TEMPERATURE:**
Set the desired maintained temperature for the fluid in the pipe being traced by this heater temperature setpoint.

To enter the heater setpoint,
1. Press [SETPOINT] once to display this message::

```
HEATER SETPOINT
20°C
```

2. Press and hold [VALUE \[ \]] until 50°C is displayed. If you pass the required value, use [VALUE \[ \]] to decrease the number displayed.
3. Press [STORE] to save the new value. When a new value is successfully stored a brief acknowledgement message will flash on the screen:

```
SETPOINT STORED
```

In this example, the temperature at which the control will turn on and supply full system voltage to the heater is now set to 50°C.

4. Press [MESSAGE \[ \]] after each setpoint to access the next setpoint.
5. Hold [VALUE \[ \]] down until the word OFF appears to defeat any setpoint not required. For example, if a high current alarm is not required, set the value to off. A detailed description of each message is found in Chapter 6 Setpoint Values.

**Testing Heater & Alarms**

You can force heater and alarm outputs on using the test mode. Like setpoints, this mode requires that the PROGRAM ENABLE dip switch be set to ENABLE or when the GRAM ENABLE dip switch is set to ENABLE or when the PROG DISABLE dip switch is set to DISABLE. The heater always energized until the TraceMaster 102 controller is manually powered off or until this setpoint is set to DISABLE. Consequently, selecting a value of ON CONTINUOUSLY should be used with caution since it overrides normal control operation and could lead to excessive heating or waste power if accidentally left on. A warning message appears in the status mode (press status key to enter status mode) whenever a heater or alarm is forced on.

3. Press and hold [VALUE \[ \]] or [VALUE \[ \]] to set the ON time in hours. The range is DISABLED/1-24 hours/ON-CONTINUOUSLY. For example, to turn on the heater for one hour, press [VALUE \[ \]] to display '1 hour' then press [STORE]. The heater will be energized no matter what the heater temperature setpoint is unless there is a ground fault trip. After the selected time period the heater will automatically go off. While the heater is on, the front panel HEATER ON indicator will be illuminated. To override the test mode, press [VALUE \[ \]] until DISABLE appears and then store this value. Holding the [VALUE \[ \]] key until the word ON CONTINUOUSLY appears leaves the heater always energized until the TraceMaster 102 controller is manually powered off or until this setpoint is set to DISABLE. Consequently, selecting a value of ON CONTINUOUSLY should be used with caution since it overrides normal control operation and could lead to excessive heating or waste power if accidentally left on. A warning message appears in the status mode (press status key to enter status mode) whenever a heater or alarm is forced on.
4. Press [STORE] to save the value.
5. With the heater forced on, verify that the expected current is flowing using the actual current message, located in ACTUAL\OPERATING VALUES\HEATER CURRENT. You can use a clamp-on ammeter attached to one of the heater wires to compare readings. With proportional control selected, the readings may differ due to harmonics in the current waveform.

Testing Alarms: The manual alarm setpoint works exactly like the manual heaters setpoint except that it energizes the output alarm and indicator. This setpoint is useful for commissioning a new system or checking alarm circuits. Normally this setpoint will be DISABLED.

Monitoring System Status

Now that the TraceMaster 102 controller has been programmed for a specific application, you can check system status. If no keys are pressed for the time specified in DISPLAY TIMEOUT message located in SETPOINT\SYSTEM SETUP\DISPLAYTIMEOUT, the display will automatically go into the default message mode. System Status mode is recommended; that is, the display will automatically display all alarms. If desired, you can change this to a specific message later by reprogramming the default message.

Access actual values by pressing [MEASURED]. These are divided into 2 groups. Pressing [MEASURED] once accesses the group of messages that show current values of temperature, current, etc. Pressing [MEASURED] twice displays the statistics data such as minimum/maximum temperature, power consumption, running hours, etc. Unlike setpoints, you cannot change actual values using [VALUE \ up\], [VALUE \ down\] or [STORE].

There is a summary of all Measured Values messages at the beginning of Chapter 5 Measured Values.

To view the actual values,
1. Press [MEASURED].
2. Press [MESSAGE \ up\] to view each actual value.
3. Continue examining each value of interest by pressing the [MESSAGE \ up\] key and referring to Chapter 5 Actual Values.

Monitoring Heater Temperature

To monitor the heater temperature,
1. Press [MEASURED] once to display:

```
HEATER CONTROL TEMP:
55°C
```

This is the temperature value that the controller will use with the heater setpoint to determine the heater output. The 2 heaters in TraceMaster 102 use the actual temperatures of RTD1 & RTD2 as their control temperatures, respectively. If no RTD sensor is connected or a lead is broken the value RTD OPEN appears. This is an alarm condition.

When the temperature falls below the heater setpoint, 50°C in our example, heater 2 in the TraceMaster 102 switches on to supply power to the heater circuit. It stays on until the temperature rises above the heater setpoint (50°C). Once the system has been running for a few hours, the heater temperature should be at or above this setpoint value.

If hot fluid is being pumped through the pipe, the measured temperature may be much higher than the setpoint temperature. But in this case, no power should be supplied to the heater and the HEATER ON indicator will be off.

If the heater temperature is less than the minimum display value (-50°C/-5°F), the word RTD SHORT appears. If the temperature is over the maximum value (+500°C / 932°F), the word RTD OPEN appears. If an abnormal value appears, particularly on a new installation, check that the correct RTD sensor type has been installed (100 OHM platinum DIN 43760) and that the three RTD wires are wired to the correct terminals.

Monitoring Actual Current:

To monitor the actual current,
1. Press [MEASURED].
2. Press [MESSAGE \ up\] 5 times to display:

```
HEATER CURRENT
5.5 A
```

This value is the actual measured current of the heater. Resolution is to 0.1 amp over a range of 0.0 to 30.0 amps. Above 30.0 amps the value displayed reads O.L (Overload).

With MI (Mineral Insulated) cable used in this example, it will either be 0.0 if the heater is not energized or a fairly constant current such as 5.0 amps.

Monitoring Ground Fault Current:

Some stray current always flows to ground due to capacitance effects and leakage. To monitor ground fault current,
1. Press the [MESSAGE \ up\] key from the heater voltage message or

```
GROUND FAULT CURRENT
0.0 A
```
Press [MEASURED] then [MESSAGE /] 6 times to display:

GROUND FAULT CURRENT: 15 mA

In this example, any value above 20 mA would cause an alarm and if a ground fault current above 30 mA were detected, TraceMaster 102 would remove power to the heater. If the heater is off, the value displayed would be 0. For values over 15 mA, check the system for insulation leakage problems.

You have now checked all actual values.

**Viewing Statistical Data:** In addition to actual values that are present, such as current and temperature, the TraceMaster 102 continuously gathers and computes historic information about the heat tracing system to determine cost of operation, utilization, trends etc. This can be quite useful in spotting potential problems or in designing similar systems for other applications. Data is saved indefinitely but you can be clear it anytime.

To view statistical data,
1. Press [MESSAGE /] from the actual value messages just displayed to take you to the statistics values group or
2. Press [MEASURED] twice to display the first message in this group. Either way displays a brief message to indicate the start of the statistics page followed by the first value message:

   **MEASURED STATISTICS**

Since this is a new installation any random data should be cleared.
2. Press [MESSAGE /] in this group until the message appears:

   **RESET STATISTICS:**

   yes

3. Reset statistics for a new measurement interval. The TraceMaster 102 keeps track of when the measurement interval started. See *Chapter 5 Measured Values* for a complete description of how data is gathered and application ideas.

This completes setpoint programming and system testing.

Set the PROGRAM ENABLE dip switch to DISABLE to prevent accidental setpoint changes or tampering. By following this procedure, it should be fairly easy to install a similar control application. More details about each message is provided in *Chapter 5* and *Chapter 6*.

As you use the system, some setpoints may need adjusting. For example, frequent low temperature alarms might indicate that the setpoint value was set too close to normal heater temperature swings and needs to be lowered. Once the system has been operating normally for a while an alarm will indicate a change that needs investigation.

The flexibility and many features of the TraceMaster 102 system significantly reduces problems caused by heat tracing malfunctions.
Overview

The front panel provides the local operator with LCD alphanumeric display and keypad. The display and status indicators update alarm and status information automatically. The keypad is used to select the appropriate message for entering setpoints or displaying Measured Values. The 32 character, backlit, LCD display provides English messages that are visible under various lighting conditions. When the display and keypad are not being used, the screen displays system information, which is definable through three user selected default messages. These default messages only appear after a user defined period of inactivity. Press either [SETPOINT], [MEASURED] or [STATUS] to override the default messages.

Operating the Keypad

The MS-2102 display messages are organized into pages under headings Setpoints and Measured Values.

**[SETPOINT]:** Provides entry to the Setpoint Menu which allows you to navigate through user settable parameters. See Chapter 6 Setpoint Values for detailed messages.

**[MEASURED]:** Provides entry to the Measured Values Menu which you to navigate through measured parameters.

**[STATUS]:** Provides immediate access to the System Status Menu which displays the alarm status for the Controller and allows access to individual alarm details.

**[MESSAGE ↑]:** Allows you to move up through the selected menu.

**[MESSAGE ↓]:** Allows you to move down through the selected menu.

**[VALUE ↑]:** Allows you to increase the value of the displayed selected item.

**[VALUE ↓]:** Allows you to decrease the value of the displayed selected item.

**[STORE]:** Allows you to save the changed value of the selected item.

**[RESET]:** Allows you to clear alarms that are no longer active.

Status Lights

Refer to Figure 4.1 Display, Front View.

- **L10 Power:** The green Power light should be on at all times indicating that control power is applied to the Module. If the light is off, either there is no control power or the display has a malfunction and requires servicing.

- **L11 Heater:** The green Heater light is on if the heater is energized.

- **L12 Communicate:** Random flashing of the green Communicate light indicates that serial communications are active on the controller.

- **L13 System Fail:** The red System Fail light should be off, indicating that the system check was successful.

- **L14 Alarm:** The red Alarm light is off when there are no alarms. The light flashes if any alarm conditions are present. Press [STATUS] to view alarms.

Alphanumeric Display

Refer to Figure 4.1 Display, Front View.

- **D10 Display:** Two lines with 16 alphanumeric characters per line. It is backlit for viewing in low-light conditions.

Keypad

Refer to Figure 4.1 Display, Front View.

- **K10 Display Keypad:** Consists of nine keys which, when used in connection with the Alphanumeric Display, allow complete control of programming and monitoring of the Control Module.

Display Contrast

Refer to Figure 4.2 Contrast Control.

- **P1 LCD display:** After the TraceMaster 102 is field mounted, it may be necessary to adjust the display contrast to compensate for the viewing angle. To adjust the contrast, open the enclosure door and locate the potentiometer (labelled DISPLAY CONTRAST pot) on the board attached to the enclosure door. Turn the setscrew clockwise or counter-clockwise until the display is desirable.

Heater Numbering

Each heater is identified by a number of the form “M-N”, where “M” is the Module Number and N is the heater circuit number within the control module. Each Control Module on the same data highway must have a unique Module Number.
Figure 4.1 Display, Front View

Figure 4.2 Contrast Control
Startup Messages
Startup messages are displayed when power is applied to the controller.

- MASTERTRACE HEAT TRACING CONTROL
  This message displays the controller model.

- NEXTRON CORPORATION
  This message displays company name of the supplier.

- FIRMWARE VERSION D2-00-00
  This message displays the firmware version number.

- SELF CHECK PASSED
  This message appears when the controller has successfully completed execution of self-diagnostic functions.

- SELF CHECK FAILED
  This message appears when the controller has detected faults during self-diagnostic function execution or normal operation. This may be as result of memory or CPU failure. The controller requires servicing.

Status Messages
Status messages are automatically displayed for any active conditions in the controller such as trips and alarms. These messages provide an indication of the current state of the controller.

- SYSTEM OK NO ALARMS
  This message indicates there are no alarms present.

- **2 ALARMS** PRESS MESSAGE DOWN
  This message indicates the number of alarms on the controller. Press [MESSAGE] to locate the problem and the cause.

- PRESS MESSAGE DOWN FOR NEXT ALARM
  This message marks the end of details to an alarm. Pressing [MESSAGE] to scroll through details of the next alarm.

Some messages prompt you to press [MESSAGE] to scroll through messages to provide additional details of the controller status.
This message appears when the user has scrolled through all alarms.

**Flash Messages**

Flash messages are warnings, errors or general information displayed in response to a key press. The duration of the message can be configured in SETPOINTS\SYSTEM\SETUP\SCAN TIME. The factory default is three seconds.

This message appears when a setpoint has been stored.

This message indicates that the alarm cannot be reset because the alarm condition is still present.

This message appears when the heater name has been stored.

This message indicates that the program enable dip switch or program access function is set to disable and programming is not allowed. Refer to *Chapter 6, Section 6.3,* for details on Setpoint Access Security.
### Overview

Access values and statistics in the Measured Values mode. The messages are organized into groups for easy reference as shown below. Throughout this chapter each group is detailed by section. [MEASURED] provides access to the Measured Values Menu which allows the user to display the Measured Values of the selected heater in the control module. The Measured Values Menu is arranged in two groups. Pressing [MEASURED] twice quickly access the top of the second group. [MESSAGE ⇧] allows you to move up through the selected menu. [MESSAGE ⇩] allows you to move down through the selected menu.
## Operating

**MEASURED: OPERATING VALUES**

MESSAGE NO: M1-01  
APPLIES TO: Control Module  
DEFAULT VALUE: N/A  
VALUE RANGE: N/A  
DISPLAY MODE: All  
RESTRICTIONS: None

MESSAGE NO: M1-02  
APPLIES TO: Control Module  
DEFAULT VALUE: HT M-1  
VALUE RANGE: HT M-1 to M-2  
DISPLAY MODE: All  
RESTRICTIONS: None

This function selects the heater circuit. Each heater circuit has a unique Heater Number in a form of M-N. M is the Module Number of the Control Module and N is the heater circuit within the Control Module. Press [VALUE ➣] or [VALUE ➡] and then press [STORE] to select a heater circuit. For convenience and to reduce human error, the Heater Name is also displayed.

**SELECT HT M-1 ➣ NONAME ➡**

MESSAGE NO: M1-03  
APPLIES TO: Selected Heater  
DEFAULT VALUE: N/A  
VALUE RANGE: on, off, man on, no: 1 to 9 alarms  
DISPLAY MODE: All  
RESTRICTIONS: None

The displayed value is the status of the selected heater. It indicates whether the heater circuit is on or off and the number of alarm messages associated with the circuit. The heater is forced on by HEATER TEST function if man on is displayed. See HEATER TEST function.

**HEATER IS on ➡ no ALARMS**

MESSAGE NO: M1-04  
APPLIES TO: Selected Heater  
DEFAULT VALUE: N/A  
VALUE RANGE: -50 to 500°C, RTD Open  
-58 to 932°F, RTD Fault  
DISPLAY MODE: All  
RESTRICTIONS: Heater Setpoint must not be off or none.

TraceMaster 102 calculates the displayed value based on the actual measured temperature of the selected heater’s RTD. TraceMaster 102 controls the selected heater circuit by comparing the Heater Control Temperature to the Heater Setpoint. If the temperature is outside the value range, then RTD OPEN or RTD SHORT is displayed.

**HEATER CONTROL TEMP: 6°C ➡**

MESSAGE NO: M1-05  
APPLIES TO: Selected Heater  
DEFAULT VALUE: N/A  
VALUE RANGE: 0 to 100%  
DISPLAY MODE: Advanced  
RESTRICTIONS: None

The displayed value is the percentage duty cycle of the heater circuit. For example, with PROPORTIONAL CONTROL and/or POWERLIMIT on, a percentage duty cycle of 30% means that the circuit is energized for 3 out of 10 power cycles. For on/off switching, heater on is 100% and off is 0%.

**HEATER AT 100% ➡ POWER**
Chapter 5 Measured Values

MESSAGE NO: M1-06  APPLIES TO: Selected Heater
DEFAULT VALUE: N/A  VALUE RANGE: 0 to 30.0 A, O.L.
DISPLAY MODE: All  RESTRICTIONS: None
The displayed value is the actual current of the heater circuit. If the heater is off, this value is zero. If the current exceeds the value range, then O.L. is displayed. The use of PROPORTIONAL CONTROL or POWERLIMIT functions can reduce the current from its nominal rating.

MESSAGE NO: M1-07  APPLIES TO: Selected Heater
DEFAULT VALUE: N/A  VALUE RANGE: 0, 10 to 1000 mA, O.L.
DISPLAY MODE: All  RESTRICTIONS: None
The displayed value is the ground leakage or ground fault current. If the current exceeds the value range, then O.L. is displayed.

MESSAGE NO: M1-08  APPLIES TO: Selected Heater
DEFAULT VALUE: N/A  VALUE RANGE: 85 to 300 V, O.L.
DISPLAY MODE: All  RESTRICTIONS: None
The displayed value is the measured supply voltage of the first heater circuit of the Control Module. If the voltage exceeds the value range, then O.L. is displayed.

Statistics

MESSAGE NO: M2-01  APPLIES TO: Control Module
DEFAULT VALUE: N/A  VALUE RANGE: N/A
DISPLAY MODE: Advanced  RESTRICTIONS: None

MESSAGE NO: M2-02  APPLIES TO: Control Module
DEFAULT VALUE: HT M-1  VALUE RANGE: HT M-1 to M-2
DISPLAY MODE: All  RESTRICTIONS: None
This function selects the heater circuit. Each heater circuit has a unique Heater Number in a form of M-N. M is the Module Number of the Control Module and N is the heater circuit within the Control Module. Press [VALUE →] or [VALUE ←] and then press [STORE] to select a heater circuit. For convenience and to reduce human error, the Heater Name is also displayed.

MESSAGE NO: M2-03  APPLIES TO: Selected Heater
DEFAULT VALUE: N/A  VALUE RANGE: -50 to 500°C
DISPLAY MODE: Advanced  RESTRICTIONS: Heater Setpoint must not be off.
The displayed value is the lowest Measured Temperature since the last reset. If the displayed value is RTD Short, a value less than the minimum range was recorded. To reset the displayed value press [RESET]. To reset with all statistics, use RESET STATISTICS.

HEATER CURRENT: 4.6A

GROUND FAULT CURRENT: 15mA

HEATER VOLTAGE 120V

MEASURED: STATISTICS

SELECT HT M-1 NONAME

MIN TEMPERATURE: 3°C
Chapter 5 Measured Values

MAX TEMPERATURE: 25°C

MESSAGE NO: M2-04 APPLICATION: Selected Heater
DEFAULT VALUE: N/A VALUE RANGE: -50 to 500°C
-58 to 932°F, RTD Open
DISPLAY MODE: Advanced RESTRICTIONS: Heater Setpoint must not be off.

The displayed value is the highest Measured Temperature since the last reset. If the displayed value is RTD OPEN, a value greater than the maximum range was recorded. To reset the displayed value, press [RESET]. To reset with all statistics, use RESET STATISTICS.

MAX HEATER CURRENT: 4.7A

MESSAGE NO: M2-05 APPLICATION: Selected Heater
DEFAULT VALUE: N/A VALUE RANGE: 0.1 to 30.0 A, O.L.
DISPLAY MODE: Advanced RESTRICTIONS: None

The displayed value is the highest Heater Current since the last reset. If the displayed value is O.L., a value greater than the maximum range was recorded. To reset the displayed value, press [RESET]. To reset with all statistics, use RESET STATISTICS.

MAX GROUND FAULT CURRENT: 15mA

MESSAGE NO: M2-06 APPLICATION: Selected Heater
DEFAULT VALUE: N/A VALUE RANGE: 0, 10 to 1000 mA, O.L.
DISPLAY MODE: Advanced RESTRICTIONS: None

The displayed value is the highest Ground Fault Current since the last reset. If the displayed value is O.L., a value greater than the maximum range was recorded. To reset the displayed value, press [RESET]. To reset with all statistics, use RESET STATISTICS.

ENERGY USED LAST DAY: 42.2kWh

MESSAGE NO: M2-07 APPLICATION: Selected Heater
DEFAULT VALUE: N/A VALUE RANGE: 0 to 1000 MWh
DISPLAY MODE: Advanced RESTRICTIONS: None

The displayed value is the energy used in the day. Energy is calculated from the Heater Current times the Heater Voltage integrated over time. This value is automatically updated once every 24 hours. It cannot be reset.

TOTAL ENERGY USED: 42.2kWh

MESSAGE NO: M2-08 APPLICATION: Selected Heater
DEFAULT VALUE: N/A VALUE RANGE: 0 to 1000 MWh
DISPLAY MODE: Advanced RESTRICTIONS: None

The displayed value is the energy used since the last reset. Energy is calculated from the Heater Current times the Heater Voltage integrated over time. If the displayed value is O.L., a value greater than the maximum range was recorded. To reset, use RESET STATISTICS.

ENERGY COST LAST DAY: $33.92

MESSAGE NO: M2-09 APPLICATION: Selected Heater
DEFAULT VALUE: N/A VALUE RANGE: $0 to $100,000.00
DISPLAY MODE: Advanced RESTRICTIONS: None

The displayed value is the energy cost in the last day. Energy cost is calculated from the Energy Used times the COST PER kWh. This value is automatically updated once every 24 hours. It cannot be reset.
**Chapter 5 Measured Values**

MESSAGE NO: M2-10  
APPLIES TO: Selected Heater  
DEFAULT VALUE: N/A  
VALUE RANGE: $0 to $100,000.00  
DISPLAY MODE: Advanced  
RESTRICTIONS: None  
The displayed value is the energy cost since the last reset. Energy cost is calculated from the Energy Used times the COST PER kWh. To reset, use RESET STATISTICS.

MESSAGE NO: M2-11  
APPLIES TO: Control Module  
DEFAULT VALUE: N/A  
VALUE RANGE: 0 to 999,999 hours  
DISPLAY MODE: Advanced  
RESTRICTIONS: None  
The displayed value is the total time since power was first applied to the Control Module. It is useful for maintenance purpose. It cannot be reset.

MESSAGE NO: M2-12  
APPLIES TO: Selected Heater  
DEFAULT VALUE: N/A  
VALUE RANGE: 0 to 999,999 hours  
DISPLAY MODE: Advanced  
RESTRICTIONS: None  
The displayed value is the accumulated time that the heater circuit has been on since the last reset. It indicates how active the heater circuit is and can be useful for maintenance. To reset, use RESET STATISTICS.

MESSAGE NO: M2-13  
APPLIES TO: Selected Heater  
DEFAULT VALUE: N/A  
VALUE RANGE: 0 to 100%  
DISPLAY MODE: Advanced  
RESTRICTIONS: None  
The displayed value is the percentage of time that the heater circuit has been on since the last reset. PERCENT ON TIME = HEATER ON TIME ÷ TIME SINCE RESET x 100%. It indicates how active the heater circuit is and can be useful for maintenance. Interpretation of this value depends on the process but large changes could be an indication of degradation of the heater or the insulation. To reset, use RESET STATISTICS.

MESSAGE NO: M2-14  
APPLIES TO: Control Module  
DEFAULT VALUE: N/A  
VALUE RANGE: 0 to 999,999 hours  
DISPLAY MODE: Advanced  
RESTRICTIONS: None  
The displayed value is the total time since the last reset. It is useful for maintenance purpose. To reset, use RESET STATISTICS.

MESSAGE NO: M2-15  
APPLIES TO: Control Module  
DEFAULT VALUE: N/A  
VALUE RANGE: yes, no  
DISPLAY MODE: Advanced  
RESTRICTIONS: None  
This function resets all the statistical values. Select yes and then press [STORE]. You are asked to confirm your request. Again, select yes and then press [STORE]. The statistical values are now cleared.

**TOTAL ENERGY COST:** $33.92

**TOTAL RUN TIME:** 20966 hrs

**HEATER ON TIME:** 80 hrs

**HEATER IS ON:** 17% OF THE TIME

**TIME SINCE RESET:** 48 hrs

**RESET STATISTICS?**  
NO

**ARE YOU SURE?**  
NO
Overview

The TraceMaster 102 has a considerable number of programming setpoints for flexibility. Setpoint messages are organized into groups for easy reference as shown below. Throughout this chapter each group is detailed by section. [SETPOINT] provides entry to the Setpoint Menu which allows you to program and test the Control Module. The Setpoint Menu is arranged in four groups. Pressing [SETPOINT] twice quickly to access the top of the second group; press three times to access the top of the third group, and so on.

- **Setpoints**: Operating Values
  - Select HT 1-1
  - Heater Enabled?
  - Heater Setpoint: 5°C
  - Low Temperature Alarm: 2°C
  - High Temperature Alarm: off
  - Low Current Alarm: off
  - High Current Alarm: off
  - Power Limit Current: off
  - Ground Fault Trip: 100 mA
  - Ground Fault Alarm: 20 mA
  - Tracecheck Cycle: Time: off
  - Low Voltage Alarm: 120 V

- **Setpoints**: Heater Setup
  - Select HT 1-1
  - Heater Name: Noname
  - Master Override: off
  - Proportional Control: off
  - Deadband 2°C
  - If RTD Fails Heater Goes: off
  - AUTO TUNING PERIOD: off

- **Setpoints**: System Setup
  - Display Mode: normal user
  - Default Display: system status
  - Display Timeout: 60 seconds
  - Scan Time: 3 seconds
  - Temperature Units: celsius
  - Cost Per kWh: $0.05
  - Stagger Start: off
  - Baud Rate 1: 1200
  - Alarm Light Mode: alarm off
  - Alarm Contacts: DC: NC AC: NC
  - Set Module Number: 1

- **Setpoints**: Test
  - Manual Heater: normal user
  - Manual Alarm: disabled
  - GF Test: test now
  - Alarm Contacts: DC: NC AC: NC
  - Firmware Version:
  - For Assistance: (403) 735-9555

Restrictions:
- Advanced User Mode

Chapter 6 - Setpoint Values
Setpoints Entering
Prior to operating the heat trace, you must enter process setpoints, alarm levels and alarm output configuration via front panel keypad and display, RS485 port or SCADA system running user written software. The TraceMaster 102 leaves the factory with default setpoint values shown in the message details. You can leave many of the factory default settings unchanged.

⚠️ Warning: As a minimum, enter setpoints in the operating values group (S1) to ensure proper operation of the heat trace.

Setpoint Access Security
The setpoint access security is achieved via the Program Enable Dip Switch. You can program setpoints through the keypad by setting the program enable dip switch to the ENABLE position. Access the dip switch by opening the enclosure door and locating the switch at the bottom of the board on the enclosure door. When setpoint programming is complete, return the dip switch to the disable position. Disabling program enable does not restrict setpoint access through the communications.

Operating

<table>
<thead>
<tr>
<th>Message No.</th>
<th>Applies to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>S1-01</td>
<td>Control Module</td>
</tr>
<tr>
<td>S1-02</td>
<td>Control Module</td>
</tr>
<tr>
<td>S1-03</td>
<td>Selected Heater</td>
</tr>
<tr>
<td>S1-04</td>
<td>Selected Heater</td>
</tr>
</tbody>
</table>

### Message S1-01: Operating Values
- **Default Value:** N/A
- **Value Range:** N/A
- **Display Mode:** All
- **Restrictions:** None

### Message S1-02: Select HT M-1
- **Default Value:** HT M-1
- **Value Range:** HT M-1 to M-2
- **Display Mode:** All
- **Restrictions:** None

This function selects the heater circuit. Each heater circuit has a unique Heater Number in a form of M-N. M is the Module Number of the Control Module and N is the heater circuit within the Control Module. Press [VALUE ⊳] or [VALUE ⊴] and then press [STORE] to select a heater circuit. For convenience and to reduce human error, the Heater Name is also displayed.

### Message S1-03: Heater Enabled?
- **Default Value:** yes
- **Value Range:** yes, no
- **Display Mode:** Advanced
- **Restrictions:** None

This function enables control and monitoring for the heater circuit. You cannot access setpoints and measured value messages unless the heater is enabled. Select no if the circuit is not used.

### Message S1-04: Heater Setpoint
- **Default Value:** 20 °C
- **Value Range:** -50 to 500 °C, none, off
- **Display Mode:** All
- **Restrictions:** None

This function sets the maintain temperature. For on-off control, the circuit is energised if the Heater Control Temperature is less than the Heater Setpoint less the deadband. The circuit is de-energised if the Heater Control Temperature is greater than the Heater Setpoint plus the deadband. Both the PROPORTIONAL CONTROL and the POWER LIMIT functions affect heater switching. If the Heater Setpoint is set to none, then the heater circuit is on and has temperature monitoring with no temperature control. If the Heater Setpoint is set to off then the heater circuit is on and has no temperature monitoring or control.

6.2
Chapter 6 Setpoint Values

LOW TEMPERATURE ALARM: 120°C

MESSAGE NO: S1-05
APPLIES TO: Selected Heater
DEFAULT VALUE: 5°C
DISPLAY MODE: All

VALUE RANGE: -50 to 500°C, off
-41°F to 932°F, off

RESTRICTIONS: Heater Setpoint must not be off.

This function sets the Low Temperature Alarm setpoint. It must be less than the Heater Setpoint. To disable this alarm, set the value to off. When the Heater Control Temperature is less than or equal to this setpoint, the Low Temperature Alarm is activated and a LOW TEMPERATURE ALARM message is added to the System Status messages. The alarm deactivates when the temperature rises above this alarm setpoint.

HIGH TEMPERATURE ALARM: 130°C

MESSAGE NO: S1-06
APPLIES TO: Selected Heater
DEFAULT VALUE: off
DISPLAY MODE: All

VALUE RANGE: -50 to 500°C, off
-41°F to 932°F, off

RESTRICTIONS: Heater Setpoint must not be off.

This function sets the High Temperature Alarm setpoint. It must be greater than the Heater Setpoint. To disable this alarm, set the value to off. When the Heater Control Temperature is greater than or equal to this setpoint, the High Temperature Alarm is activated and a HIGH TEMPERATURE ALARM message is added to the System Status messages. The alarm deactivates when the temperature falls below this alarm setpoint.

LOW CURRENT ALARM: 10.5A

MESSAGE NO: S1-07
APPLIES TO: Selected Heater
DEFAULT VALUE: off
DISPLAY MODE: All

VALUE RANGE: 0.5 to 30.0 A, off

RESTRICTIONS: None

This function sets the Low Current Alarm setpoint. It must be less than the High Current Alarm setpoint. To disable this alarm, set the value to off. When the Heater Current is less than or equal to this setpoint, the Low Current Alarm is activated and a LOW CURRENT ALARM message is added to the System Status messages. The alarm deactivates when the Heater Current rises above this alarm setpoint. The value range is in 0.5 A increments.

Note: This setpoint is based on the heater at 100% power. If Proportional Control or Power Limit is enabled, all current measurements will be converted to 100% power, based on a constant resistive load, before being compared to the alarm setpoint.

HIGH CURRENT ALARM: 15.0A

MESSAGE NO: S1-08
APPLIES TO: Selected Heater
DEFAULT VALUE: off
DISPLAY MODE: All

VALUE RANGE: 0.5 to 30.0 A, off

RESTRICTIONS: None

This function sets the High Current Alarm setpoint. It must be greater than the Low Current Alarm setpoint. To disable this alarm, set the value to off. When the Heater Current is greater than or equal to this setpoint, the High Current Alarm is activated and a HIGH CURRENT ALARM message is added to the System Status messages. The alarm deactivates when the Heater Current falls below this alarm setpoint. The value range is in 0.5 A increments.

Note: High current alarm is disabled when proportional control, powerlimit or softstart functions are operating the heater below 100% duty cycle to prevent erroneous alarms at low duty cycles.
MESSAGE NO: S1-09  APPLIES TO: Selected Heater
DEFAULT VALUE: off  VALUE RANGE: 0.5 to 30.0 A, off
DISPLAY MODE: All  RESTRICTIONS: None
This function sets the High Current Trip setpoint. It must be greater than the Low Current Alarm setpoint and the High Current Alarm setpoint. To disable this trip function, set the value to off. When the Heater Current is greater than or equal to this setpoint, the heater circuit is open, a High Current Trip Alarm is activated and a HIGH CURRENT TRIP ALARM message is added to the System Status messages. This is a latching alarm. When the cause of the alarm has been corrected, locate the alarm message in the Status Menu and press [RESET]. Note: This setpoint is based on the heater at 100% power. If proportional control or Power Limit is enabled, all current measurements will be converted to 100% power, based on a constant resistive load, before being compared to the alarm setpoint.

MESSAGE NO: S2-10  APPLIES TO: Selected Heater
DEFAULT VALUE: off  VALUE RANGE: 0.5 to 30.0 A, off
DISPLAY MODE: Advanced  RESTRICTIONS: None
This function sets the maximum average current that flows in the heater circuit. It is useful for limiting the inrush current of self regulating cable or reducing the power output of constant wattage heaters. Set the value below the breaker rating or to the maximum power desired (Wattage = Heater Voltage x Power Limit value). The value range is in 0.5 A increments.

MESSAGE NO: S1-11  APPLIES TO: Selected Heater
DEFAULT VALUE: 30 mA  VALUE RANGE: 10 to 1000 mA, off
DISPLAY MODE: Advanced  RESTRICTIONS: None
This function sets the Ground Fault Trip setpoint. It must be greater than the Ground Fault Alarm setpoint. When the Ground Fault Current is greater than or equal to this setpoint, the heater circuit is opened, the Ground Fault Trip Alarm is activated and a GROUND FAULT TRIP message is added to the System Status messages. This is a latching alarm. When the cause of the alarm has been corrected, locate the alarm message in the Status Menu and press [RESET]. The value range is in 1 mA increments.

MESSAGE NO: S1-12  APPLIES TO: Selected Heater
DEFAULT VALUE: 20 mA  VALUE RANGE: 10 to 1000 mA, off
DISPLAY MODE: All  RESTRICTIONS: None
This function sets the Ground Fault Alarm setpoint. It must be less than the Ground Fault Trip setpoint. To disable this alarm, set the value to off. When the Ground Fault Current is greater than or equal to this setpoint, the Ground Fault Alarm is activated and a GROUND FAULT ALARM message is added to the System Status messages. The alarm deactivates when the Ground Fault Current falls below this alarm setpoint. The value range is in 1 mA increments.

MESSAGE NO: S1-13  APPLIES TO: Selected Heater
DEFAULT VALUE: off  VALUE RANGE: 1 to 24 hours, off
DISPLAY MODE: Advanced  RESTRICTIONS: None
This function sets the frequency at which TraceCheck is activated. TraceCheck is
Chapter 6 Setpoint Values

Heater Setup

MESSAGE NO: S2-01 APPLIES TO: Control Module
DEFAULT VALUE: N/A VALUE RANGE: N/A
DISPLAY MODE: Advanced RESTRICTIONS: None
This message displays the name of the sub-menu when entered.

MESSAGE NO: S2-02 APPLIES TO: Control Module
DEFAULT VALUE: HT M-1 VALUE RANGE: HT M-1 to M-2
DISPLAY MODE: Advanced RESTRICTIONS: None
This function selects the heater circuit. Each heater circuit has a unique Heater Number in a form of M-N. M is the Module Number of the Control Module and N is the heater circuit within the Control Module. Press [VALUE ‡] or [VALUE §] and then press [STORE] to select a heater circuit. For convenience and to reduce human error, the Heater Name is also displayed.

MESSAGE NO: S2-03 APPLIES TO: Selected Heater
DEFAULT VALUE: NONAME VALUE RANGE: 16 Alphanumeric Characters
DISPLAY MODE: Advanced RESTRICTIONS: None
This function sets the Heater Name. It provides a unique, identifiable tag or label for the heater circuit. The Heater Name consists of 16 alphanumeric characters that you enter one at a time from left to right. The cursor indicates which character is being selected. Press [VALUE ‡] or [VALUE §] to change the character. Move to the next character by pressing [STORE]. Continue in this way until all 16 characters are entered. Press [STORE] in the last character position to save the Heater Name.

MESSAGE NO: S2-04 APPLIES TO: Selected Heater
DEFAULT VALUE: off VALUE RANGE: on, off
DISPLAY MODE: Advanced RESTRICTIONS: None
This feature sets the response of the heater circuit to the Control Module’s Master Override input. The Master Override input responds to a contact closure. If the heater is

a feature that exercises the system by automatically applying power to the heater if off for about 30 seconds. If an alarm condition is detected during this period, the TraceCheck™ Alarm is activated and a **ALARM DURING TRACECHECK** message is added to the System Status messages. If a ground fault is detected, the heater circuit is opened. This is a latching alarm. To clear the alarm, locate the alarm message in the Status Menu and press [RESET]. To disable this feature, set the value to **off**. TraceCheck™ decreases maintenance by providing an early warning of problems that would otherwise go undetected until the heater was needed.

**LOW VOLTAGE ALARM:** 100 V

MESSAGE NO: S1-14 APPLIES TO: Selected Heater
DEFAULT VALUE: off VALUE RANGE: 85 to 300 V, off
DISPLAY MODE: All RESTRICTIONS: None
This function sets the Low Voltage Alarm setpoint. To disable this alarm, set the value to **off**. When the Heater Voltage is less than or equal to this setpoint, the Low Voltage Alarm is activated and a **LOW VOLTAGE ALARM** message is added to the System Status messages. The alarm deactivates when the Heater Voltage rises above this alarm setpoint.

**SETPOINTS:**

**HEATER SETUP**

**SELECT HT M-1**

NONAME

**HEATER NAME:**

NONAME

**MASTER OVERRIDE:**

off
Master Override is set to off or the Master Override inputs are shorted, control of the heater circuit operates normally based on the Heater Control Temperature and the Heater Setpoint. If the Master Override is set to on and the Master Override inputs are open, the heater circuit is opened regardless of the Heater Control Temperature. This feature allows selected circuits to be turned off for load shedding or for an ambient temperature override. If the Heater Setpoint is set to off or none and the Master Override is set to on, the Master Override inputs will have full control over the heater circuit.

**MESSAGE NO: S2-05**  
**APPLIES TO:** Selected Heater  
**DEFAULT VALUE:** off  
**VALUE RANGE:** on, off  
**DISPLAY MODE:** Advanced  
**RESTRICTIONS:** Heater Setpoint must not be off.

This function minimizes temperature overshoot and undershoot for tighter temperature control. For critical temperature maintenance applications you can obtain more accurate control by using this feature. However, the time to reach Heater Setpoint may be longer. With Proportional Control set to on, as the Heater Control Temperature approaches the Heater Setpoint, the percent duty cycle of the heater is reduced. With Proportional Control set to off, on-off control is used.

**MESSAGE NO: S2-06**  
**APPLIES TO:** Selected Heater  
**DEFAULT VALUE:** off  
**VALUE RANGE:** 1 to 24 hrs, off  
**DISPLAY MODE:** Advanced  
**RESTRICTIONS:** Heater Setpoint must not be off.

This function sets the Auto Tuning Period. Once the period is set, the controller would automatically adjust its proportional control gain constant based on the system performance data every Auto Tuning Period. The exact value of this Auto Tuning Period depends the inertia time constant of the heat tracing system. The slower the heat tracing system is, the longer the auto tuning period should be. With Auto Tuning Period set to off, the auto tuning feature is disabled and the proportional control gain constant stays on a fixed large value.

**MESSAGE NO: S2-07**  
**APPLIES TO:** Selected Heater  
**DEFAULT VALUE:** 1 C°  
**VALUE RANGE:** 0 to 50 °C  
**DISPLAY MODE:** Advanced  
**RESTRICTIONS:** Proportional Control must be off. Heater Setpoint must not be off.

This feature sets the size of the deadband for on-off control. Decreasing the deadband increases the temperature control accuracy but also increases the heater switching frequency.

**MESSAGE NO: S2-08**  
**APPLIES TO:** Selected Heater  
**DEFAULT VALUE:** off  
**VALUE RANGE:** on, off  
**DISPLAY MODE:** Advanced  
**RESTRICTIONS:** Heater Setpoint must not be off.

This function sets the heater fail-safe state. The Control Module detects if the temperature sensor has failed. In this case, it will set the heater to its fail-safe state. For freeze protection where there is no hazard from over heating, set to on to prevent freeze up. If there is a potential hazard from over heating, this setting should be set to off.
Chapter 6 | Setpoint Values

**SETPOINTS:**

<table>
<thead>
<tr>
<th>MESSAGE NO: S3-01</th>
<th>APPLY TO: Control Module</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFAULT VALUE: N/A</td>
<td>VALUE RANGE: N/A</td>
</tr>
<tr>
<td>DISPLAY MODE: All</td>
<td>RESTRICTIONS: None</td>
</tr>
</tbody>
</table>

This message displays the name of the sub-menu when entered.

**DISPLAY MODE:**

<table>
<thead>
<tr>
<th>MESSAGE NO: S3-02</th>
<th>APPLY TO: Control Module</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFAULT VALUE: advanced user</td>
<td>VALUE RANGE: advanced user, normal user</td>
</tr>
<tr>
<td>DISPLAY MODE: All</td>
<td>RESTRICTIONS: None</td>
</tr>
</tbody>
</table>

This function determines what messages are displayed. If set to **advanced user**, all messages are displayed. If set to **normal user**, only the basic messages are displayed. Each message listed in this chapter shows the **Display Mode** required to see the message. **Advanced** indicates that you must set the display mode to **advanced user** to view the message.

**DEFAULT DISPLAY:**

<table>
<thead>
<tr>
<th>MESSAGE NO: S3-03</th>
<th>APPLY TO: Control Module</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFAULT VALUE: System status</td>
<td>VALUE RANGE: See values below</td>
</tr>
<tr>
<td>DISPLAY MODE: Advanced</td>
<td>RESTRICTIONS: Heater Temp messages are not displayed if Heater setpoint is off.</td>
</tr>
</tbody>
</table>

This function specifies the information that will be displayed when no key has been pressed for the **Display Timeout** interval as described below.

<table>
<thead>
<tr>
<th>VALUE</th>
<th>INFORMATION DISPLAYED</th>
</tr>
</thead>
<tbody>
<tr>
<td>System status</td>
<td>Alarm status</td>
</tr>
<tr>
<td>Heater status</td>
<td>Heater on or off</td>
</tr>
<tr>
<td>Heater temp</td>
<td>Control temperature</td>
</tr>
</tbody>
</table>

**DISPLAY TIMEOUT:**

<table>
<thead>
<tr>
<th>MESSAGE NO: S3-04</th>
<th>APPLY TO: Control Module</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFAULT VALUE: 60 s</td>
<td>VALUE RANGE: 5 to 600 s, off</td>
</tr>
<tr>
<td>DISPLAY MODE: Advanced</td>
<td>RESTRICTIONS: None</td>
</tr>
</tbody>
</table>

This function sets the length of time, from the last key press, to automatically return to the Default Display information. To disable this function, set the value to **off**.

**SCAN TIME:**

<table>
<thead>
<tr>
<th>MESSAGE NO: S3-05</th>
<th>APPLY TO: Control Module</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFAULT VALUE: 3 s</td>
<td>VALUE RANGE: 1 to 10 s</td>
</tr>
<tr>
<td>DISPLAY MODE: Advanced</td>
<td>RESTRICTIONS: None</td>
</tr>
</tbody>
</table>

This function sets the length of time between the display of successive messages. Select a value that is comfortable for the viewing speed of the operator.

**TEMPERATURE UNITS:**

<table>
<thead>
<tr>
<th>MESSAGE NO: S3-06</th>
<th>APPLY TO: Control Module</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFAULT VALUE: Celsius</td>
<td>VALUE RANGE: Celsius, Fahrenheit</td>
</tr>
<tr>
<td>DISPLAY MODE: Advanced</td>
<td>RESTRICTIONS: Heater Setpoint must not be off.</td>
</tr>
</tbody>
</table>

This function sets the units of measure for temperature. All temperatures are displayed in the selected units of either degrees Celsius (°C) or degrees Fahrenheit (°F).

**COST PER kWh:**

<table>
<thead>
<tr>
<th>MESSAGE NO: S3-07</th>
<th>APPLY TO: Control Module</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFAULT VALUE: $0.05</td>
<td>VALUE RANGE: $0.01 to $0.50</td>
</tr>
<tr>
<td>DISPLAY MODE: Advanced</td>
<td>RESTRICTIONS: None</td>
</tr>
</tbody>
</table>

This function sets the **COST PER kWh**. The controller uses this value to calculate **Energy Cost**.
MESSAGE NO: S3-08 APPLIES TO: Control Module
DEFAULT VALUE: off VALUE RANGE: on, off
DISPLAY MODE: Advanced RESTRICTIONS: None
This function stagger the power up of heater circuits to eliminate tripping of the
main breaker. If this value is set to “on”, the second heater will be turned on one
minute after the power up if the circuit is calling for heat.

MESSAGE NO: S3-09 APPLIES TO: Control Module
DEFAULT VALUE: 1200 VALUE RANGE: 600,1200,2400,4800,9600
DISPLAY MODE: Advanced RESTRICTIONS: None
This function sets the communication baud rate for the RS-485 serial port. All
controllers connected to the same data highway must operate at the same baud
rate.

MESSAGE NO: S3-10 APPLIES TO: Control Module
DEFAULT VALUE: alarm:off VALUE RANGE: alarm:off, alarm:on
flash/on, flash/off
DISPLAY MODE: Advanced RESTRICTIONS: None
This function determines the response of the alarm light output to an alarm. The
alarm light output is design to drive a 5Vdc LED. If the value is set to alarm off, the
alarm light is on in a no alarm condition and turns off when alarms are present. The
alarm off setting works best with a green LED for fail-safe mode where loss of
power or a burnt out LED generates an alarm condition. Value alarm on, turns the
alarm light off in a no alarm condition and turns on when alarms are present. Value
alarm flash/on flashes the alarm light when alarms are present and turns on the
alarm light when there are no alarms. Value alarm flash/off flashes the alarm light
when alarms are present and turns off the alarm light when there are no alarms.

MESSAGE NO: S3-11 APPLIES TO: Control Module
DEFAULT VALUE: DC:NC VALUE RANGE: DC:NO AC:NO
AC:NC
DISPLAY MODE: Advanced RESTRICTIONS: None
This function configures the alarm contacts for normally open (NO) or normally
closed (NC). AC refers to the ac alarm contacts on terminals 20 and 21 of the
Control Module. DC refers to the dc alarm contacts on terminals 22 and 23 of the
Control Module. In NO mode, the contact closes during alarm condition. In NC
mode, the contact open during alarm condition.

MESSAGE NO: S3-12 APPLIES TO: Control Module
DEFAULT VALUE: 1 VALUE RANGE: 1-250
DISPLAY MODE: Advanced RESTRICTIONS: None
This function changes the Module Number of the Control Module. If a controller is
to communicate along with other modules to a central computer or display, each
module must have a unique address to ensure only one module attempts to
communicate with the remote display at any time. The address for communication
is the module number.
**Setpoint Tests**

**FIRMWARE VERSION**
D0-00-00

**MANUAL VERSION**
1501-0019

**FOR ASSISTANCE:**
(866) 676-9276

**MESSAGE NO:** S3-13  
**APPLIES TO:** Control Module  
**DEFAULT VALUE:** N/A  
**VALUE RANGE:** N/A  
**DISPLAY MODE:** Advanced  
**RESTRICTIONS:** None  
This message displays the firmware version number.

**MESSAGE NO:** S3-14  
**APPLIES TO:** Control Module  
**DEFAULT VALUE:** N/A  
**VALUE RANGE:** N/A  
**DISPLAY MODE:** Advanced  
**RESTRICTIONS:** None  
This message displays the operator manual version or recorder number.

**MESSAGE NO:** S3-15  
**APPLIES TO:** Control Module  
**DEFAULT VALUE:** N/A  
**VALUE RANGE:** N/A  
**DISPLAY MODE:** Advanced  
**RESTRICTIONS:** None  
This message displays the factory telephone number.

**MESSAGE NO:** S4-01  
**APPLIES TO:** Control Module  
**DEFAULT VALUE:** N/A  
**VALUE RANGE:** N/A  
**DISPLAY MODE:** Advanced  
**RESTRICTIONS:** None  
This message displays the name of the sub-menu when entered.

**MESSAGE NO:** S4-02  
**APPLIES TO:** Selected Heater  
**DEFAULT VALUE:** disabled  
**VALUE RANGE:** 1 to 24 hrs, disabled, on continuously  
**DISPLAY MODE:** Advanced  
**RESTRICTIONS:** None  
This function manually overrides heater control for maintenance purposes. For normal operation, set to disabled. If you select a period of time, the heater is forced on for the selected interval. If you select on continuously, the heater is forced on until you select disabled.

**MESSAGE NO:** S4-03  
**APPLIES TO:** Selected Control Module  
**DEFAULT VALUE:** disabled  
**VALUE RANGE:** 1 to 24 hrs, disabled, on continuously  
**DISPLAY MODE:** Advanced  
**RESTRICTIONS:** None  
This function manually controls the alarm output for maintenance purposes. For normal operation, set to disabled. If you select a period of time, the alarm output is forced into alarm state for the selected interval. If you select on continuously, the alarm output is forced into alarm state until you select disabled. Alarm state is determined by ALARM CONTACTS function setting.

**MESSAGE NO:** S4-04  
**APPLIES TO:** Control Module  
**DEFAULT VALUE:** disabled  
**VALUE RANGE:** 1 to 24 hrs, test now, disabled  
**DISPLAY MODE:** Advanced  
**RESTRICTIONS:** None  
This function tests the ground fault monitoring function of the Control Module to ensure proper operation. When the ground fault test is turned on, the Control Module applies an ac current to the ground fault transformer and checks the measured ground fault currents. If the Control Module does not see the test current for a heater, the GF Test Alarm is activated and a GF CT message is added to the system status messages. This is a latching alarm. When the cause of the alarm has been corrected, locate the alarm message in the Status Menu and press [RESET]. If there is no problem detected, no alarm message is displayed.
Overview

The TraceMaster 102 is capable of generating many different types of alarms. In this chapter, alarms are organized in three groups: trip or failure, heater and warning. Each group represents a level of severity with the trip or failure type being extremely critical, the process type requiring some attention and warning type indicating those that do not require immediate attention.

Each group is detailed by a section throughout this chapter. Access alarms by pressing [STATUS] where the total number of alarms is displayed. You must review each alarm by pressing [MESSAGE] several times, each time displaying information about each alarm including the alarm name and reason for the alarm.

Trip or Failure Alarms

<table>
<thead>
<tr>
<th>Alarm Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>GROUND FAULT ALARM</td>
<td>The measured ground fault current is greater than or equal to the Ground Fault Alarm setpoint or, the ground fault current is greater than the maximum value range. ✔ Check that the setpoint is appropriate for the length and type of cable. ✔ Check for wet or damaged heating cable, power connections, splices or tees. ✔ Test for correct ground fault measurement.</td>
</tr>
<tr>
<td>GROUND FAULT TRIP</td>
<td>The measured ground fault current is greater than or equal to the Ground Fault Trip setpoint. ✔ Check that the setpoint is appropriate for the length and type of cable. ✔ Check for wet or damaged heating cable, power connections, splices or tees. ✔ Test for correct ground fault measurement.</td>
</tr>
<tr>
<td>SELF TEST FAILURE ALARM</td>
<td>A memory or CPU failure has occurred. ✔ The Control Module needs repair.</td>
</tr>
<tr>
<td>GF TEST FAIL</td>
<td>Ground fault monitoring function did not detect the GF test current. ✔ Ground fault current transformer may be faulty. ✔ Ground fault monitoring function may be faulty and controller needs repair.</td>
</tr>
<tr>
<td>RELAY FAILURE ALARM</td>
<td>The heater current is greater than or equal to 0.1 A when the heater circuit is off. ✔ Check SCRs for failure in short circuit state. ✔ Controller may be faulty and needs repair.</td>
</tr>
<tr>
<td>RTD FAILURE ALARM</td>
<td>The temperature derived from the RTD resistance has exceeded 500°C or dropped below -50°C ✔ Check for damaged RTD, cable or open/short connection. ✔ Check middle lead of RTD (terminal 7 or 11) for open connection. ✔ Pipe temperature has exceeded 500°C. ✔ Pipe temperature has dropped below -50°C. ✔ Test the RTD input.</td>
</tr>
</tbody>
</table>
Process Alarms

**HIGHTEMPERATURE ALARM**

- The Heater Control Temperature is greater than or equal to the High Temperature Alarm setpoint.
- Check that the alarm setpoint is correct.
- Test for correct RTD operation.
- Check the heat trace design.

**LOWTEMPERATURE ALARM**

- The Heater Control Temperature is less than or equal to the Low Temperature Alarm setpoint.
- Check that the alarm setpoint is correct.
- Test for correct RTD operation.
- Check for damaged insulation or cladding.
- Check for damaged heat trace.
- Check the heat trace design.

**HIGHCURRENT ALARM**

- The measured Heater Current, when the heater circuit is on, is greater than or equal to the High Current Alarm setpoint or, the Heater Current is greater than the maximum value range.
- Check that the alarm setpoint is correct.
- For self-regulating heating cable, the current varies substantially with temperature. Check that the alarm setpoint accounts for this variation or use the heat trace curve function.
- Test for correct current measurement.

**LOWCURRENT ALARM**

- The measured Heater Current, when the heater circuit is on, is less than or equal to the Low Current Alarm setpoint.
- Check that the alarm setpoint is correct.
- For self-regulating heating cable, the current varies substantially with temperature. Check that the alarm setpoint accounts for this variation or use the heat trace curve function.
- Test for correct current measurement.
- For parallel resistance heating cable, check for broken cable, failed splice or tee connection.
- For zone-type heating cable, check for failed zones.

**LOWVOLTAGE ALARM**

- The measured circuit voltage is less than or equal to the Low Voltage Alarm setpoint.
- Check for voltage input failure by measuring the voltage at the Heater Voltage terminals.
- If a control transformer is used for input power, check wiring configuration to the transformer.
- Check loading on power system. Possible brown out.

Warning Alarms

**ALARM DURING TRACECHECK**

One of the following alarms occurred during the TraceCheck™ cycle. Refer to the alarm details above for the individual alarm.
- TC SWITCH SHORTED ALARM
- TC LOSS OF CONTINUITY
- TC HIGH CURRENT ALARM
- TC LOW CURRENT ALARM
- TC GROUND FAULT ALARM
- TC GROUND FAULT TRIP

7.2
Reset Alarms

Some alarms such as TraceCheck type, Ground Fault Trip and Ground Fault test are latching. The alarm remains on the display even after the alarm condition has gone away. Latch alarms require you to acknowledge or reset the alarm.

To reset alarms,
1. Press [STATUS].
2. Press [MESSAGE ▼] to locate the alarm message.
3. Press [RESET].
The alarm should be cleared from the display unless the alarm condition is still present.
Overview
The TraceMaster 102 heat trace controller communicates with computerized equipment such as programmable logic controllers, desktop computers or man-machine interfaces using Modicon Modbus protocol. The TraceMaster 102 supports a subset of the Remote Terminal Unit (RTU) format of the protocol that provides extensive monitoring, programming and control functions using read and write register commands. The TraceMaster 102 always acts as a slave device such that it does not initiate communications; it only listens and responds to requests issued by a master computer.

Physical Layer
Modbus protocol is hardware independent so that the physical layer can be a variety of hardware mediums such as RS-485, RS-422, RS-232 or fiber optics. The TraceMaster 102 is configured with one RS-485 port. Refer to Chapter 2 Installation, for wiring details. Each data bit is transmitted in an asynchronous format consisting of 1 start bit and 1 stop bit to produce a 10-bit data frame. This is important for transmission through modems at higher bit rates (11 bit frames are not supported by some modems at bit rates greater than 300bps). The baud rate on the serial port is programmable. Baud rates of 1200, 2400, 4800 and 9600 are available. Parity is fixed to none. Refer to Chapter 6 Setpoint Values, for details on baud rate configuration. The master device must know the address (module number) of the slave device in order to communicate with it. The TraceMaster 102 does not respond to requests from the master unless the request matches the controller’s module number. Refer to Chapter 6 Setpoint Values, for details on setting the module number.

Modbus Protocol
This section discusses the Modbus protocol.

Data Structure: Data communications take place in packets, which consist of multiple asynchronously framed data. The master sends a packet to the slave and the slave responds with a packet. End of packet is determined by a dead time on the data highway.

Modbus packet Format:
- Slave Address: 1 byte
- Function Code: 1 byte
- Data: 16 bytes
- CRC: 2 bytes
- Dead Time: 3.5 bytes transmission time

Slave Address: This is referred to as module number on the TraceMaster 102 that is to receive packets sent by the master and respond to the request. The module number must be unique for each controller on the data highway to avoid bus contention. The module number is user defineable from 1 to 250; refer to Chapter 6 Setpoint Values for details. Only the addressed slave responds to a packet that starts with its module number.

Function Code: The function code tells the slave what action to perform. Refer to supported functions in this section for details.

Data: The number of bytes depends on the function code. Data include setpoints, measured values, or alarm status or addresses sent between the master and slave.

CRC: Short for Cyclic Redundancy Check, CRC is an industry standard method used for error detection. Modbus RTU includes a 16-bit CRC with every packet. When a slave receives a packet that is in error due to CRC the slave device ignores the packet to prevent any erroneous operation.

Dead Time: End of transmission of a packet is determined when no data is received for a period of 3.5 byte transmission times (about 15ms at 2400 baud and 4ms at 9600 baud). Consequently, the transmitting device must not allow gaps between bytes longer than this interval. Once the dead time has expired without a new byte transmission, all slaves start listening for a new packet from the master except the addressed slave.

Supported Function Codes: The following functions are supported by TraceMaster 102 firmware:

<table>
<thead>
<tr>
<th>CODE</th>
<th>Address Range</th>
<th>Type</th>
<th>Interpretation</th>
</tr>
</thead>
<tbody>
<tr>
<td>03</td>
<td>40001-50000</td>
<td>Holding Register</td>
<td>Read variable registers</td>
</tr>
<tr>
<td>05</td>
<td>1-10000</td>
<td>Output Coil</td>
<td>Reset heater alarm or statistics</td>
</tr>
<tr>
<td>06</td>
<td>40001-50000</td>
<td>Holding Register</td>
<td>Store value into one variable register</td>
</tr>
<tr>
<td>16</td>
<td>40001-50000</td>
<td>Holding Register</td>
<td>Store value into a group of variable registers</td>
</tr>
</tbody>
</table>

Note: Any slave module must have a unique address within 1 - 250. Address 255 is reserved for module commissioning & addressing.

Function code 03 - Read Variable Registers: Modbus implementation: Read Holding Registers TraceMaster 102 implementation: Read variable registers

In Modbus, Read Holding Registers is used to obtain current binary value in one or more holding registers. It assumes that each register is a 16-bit register. For the TraceMaster 102 implementation of Modbus, this function obtains value from one variable register or values from a group of variable registers.
This command can access only the variable registers with Memory Location Index between 0 (the first index in Module Setup Group) and 164 (the last index in Heater Statistics Group). Any attempts to read a variable register with Memory Location Index beyond the above range results in an error response in return.

**Master Query:** It consists of module address, function code, memory location index of the starting variable register, number of variable registers to be read and CRC error check.

**Slave Response:** It consists of module address, function code, quantity of data bytes to be returned, data value and CRC error check.

**Message Format and Example:**
Request slave 11 to respond with local heater #1’s low current alarm level. Suppose heater #1’s low temperature alarm level is 10.1°C. Here are transmission and response messages:

<table>
<thead>
<tr>
<th>Master Transmission</th>
<th>Bytes</th>
<th>Message Contents (Decimal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slave Address</td>
<td>1</td>
<td>11 (message to slave 11)</td>
</tr>
<tr>
<td>Function Code</td>
<td>1</td>
<td>3 (command “read variable registers”)</td>
</tr>
<tr>
<td>Memory Location Index</td>
<td>2</td>
<td>73 (refer to register storing local heater #1’s low temp level)</td>
</tr>
<tr>
<td>Number of Registers</td>
<td>2</td>
<td>1 (a 2-byte variable)</td>
</tr>
<tr>
<td>CRC</td>
<td>2</td>
<td>?? ??</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Slave Response</th>
<th>Bytes</th>
<th>Message Contents (Decimal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slave Address</td>
<td>1</td>
<td>11 (message from slave 11)</td>
</tr>
<tr>
<td>Function Code</td>
<td>1</td>
<td>3 (command “read variable registers”)</td>
</tr>
<tr>
<td>Quantity of Data Bytes</td>
<td>1</td>
<td>2 (2 bytes)</td>
</tr>
<tr>
<td>Data Value</td>
<td>2</td>
<td>101 (10.1 °C)</td>
</tr>
<tr>
<td>CRC</td>
<td>2</td>
<td>?? ??</td>
</tr>
</tbody>
</table>

**Function code 05 - Reset Heater Alarms & Statistics**

Modbus implementation:  Force Single Coil  
TraceMaster 102 implementation:  Reset heater alarms & statistics  

In Modbus, Force Single Coil forces logic coil to a state of ON or OFF. For the TraceMaster 102 implementation of Modbus, this function resets the heater alarm or statistics. Once an TraceMaster 102 control module is in use, it keeps monitoring heater alarms and updating heater statistics. Some of the alarms are latched even after the alarm condition no longer exists. It’s up to the user to reset those latched alarms and some statistics. Bysending a data value 65280 (FF00 Hex) to any variable register with Memory Location Index be-tween 165 and 186 (Heater Alarm Reset & Statistics Reset Group), the corresponding alarm or statistics will be reset. Sending a data value 0 to any register within the above range is legal but will have no effect. Sending a data value other than 65280 and 0 to any register within the range or sending any data to any register beyond the range is illegal and will result in an error response in return.

**Master Query:** It consists of module address, function code, memory location index of the variable register, data value FF00 Hex and CRC error check.

**Slave Response:** It consists of module address, function code, memory location index of the variable register, data value FF00 Hex and CRC error check.

**Message Format and Example:**
Request slave 200 to reset local heater #10’s minimum temperature. Here are transmission and response messages:

<table>
<thead>
<tr>
<th>Master Transmission</th>
<th>Bytes</th>
<th>Message Contents (Decimal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slave Address</td>
<td>1</td>
<td>200 (message to slave 200)</td>
</tr>
<tr>
<td>Function Code</td>
<td>1</td>
<td>5 (command “reset heater alarm and statistics”)</td>
</tr>
<tr>
<td>Memory Location Index</td>
<td>2</td>
<td>173 + (10-1) * 190</td>
</tr>
<tr>
<td>Data Value</td>
<td>2</td>
<td>65280 (FF00 Hex)</td>
</tr>
<tr>
<td>CRC</td>
<td>2</td>
<td>???</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Slave Response</th>
<th>Bytes</th>
<th>Message Contents (Decimal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slave Address</td>
<td>1</td>
<td>200 (message from slave 200)</td>
</tr>
<tr>
<td>Function Code</td>
<td>1</td>
<td>5 (command “reset heater alarm and statistics”)</td>
</tr>
<tr>
<td>Memory Location Index</td>
<td>2</td>
<td>173 + (10-1) * 190</td>
</tr>
<tr>
<td>Data Value</td>
<td>2</td>
<td>65280 (FF00 Hex)</td>
</tr>
<tr>
<td>CRC</td>
<td>2</td>
<td>???</td>
</tr>
</tbody>
</table>

**Function code 06 - Store a Value into one Variable Register**

Modbus implementation:  Preset Single Register  
TraceMaster 102 implementation:  Store a value into one variable register  

In Modbus, Preset Single Register places a specific binary value into a holding register. For the TraceMaster 102 implementation of Modbus, this function is used to store a value into one variable register with Memory Location Index in Module Setup Group (0 to 30), Module Setting Group (31 to 43) and Heater Setpoints Group (71 to 108). Any attempts to store a value into a variable register beyond the above range results in an error response. Master Query: It consists of module address, function code, memory location index of the variable register, data value and CRC error check.

**Slave Response:** It consists of module address, function code, memory location index of the variable register, data value and CRC error check.

**Message Format and Example:**
Request slave 98 to change its local heater #10’s heater setpoint to 30°C. Here are transmission and response messages:

<table>
<thead>
<tr>
<th>Master Transmission</th>
<th>Bytes</th>
<th>Message Contents (Decimal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slave Address</td>
<td>1</td>
<td>98 (message to slave 98)</td>
</tr>
<tr>
<td>Function Code</td>
<td>1</td>
<td>3 (command “set pt 98”)</td>
</tr>
<tr>
<td>Memory Location Index</td>
<td>2</td>
<td>30</td>
</tr>
<tr>
<td>Data Value</td>
<td>2</td>
<td>65280 (FF00 Hex)</td>
</tr>
<tr>
<td>CRC</td>
<td>2</td>
<td>???</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Slave Response</th>
<th>Bytes</th>
<th>Message Contents (Decimal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slave Address</td>
<td>1</td>
<td>98 (message from slave 98)</td>
</tr>
<tr>
<td>Function Code</td>
<td>1</td>
<td>3 (command “set pt 98”)</td>
</tr>
<tr>
<td>Memory Location Index</td>
<td>2</td>
<td>30</td>
</tr>
<tr>
<td>Data Value</td>
<td>2</td>
<td>65280 (FF00 Hex)</td>
</tr>
<tr>
<td>CRC</td>
<td>2</td>
<td>???</td>
</tr>
</tbody>
</table>
### Function code 16 - Store Values into a Group of Variable Registers

Modbus implementation: Reset Multiple Registers

TraceMaster 102 implementation: Store values into a group of variable registers

In Modbus, Preset Multiple Registers places specific binary values into a series of consecutive holding registers. It assumes that each register is 16-bit register. For the TraceMaster 102 implementation of Modbus, it is the same thing. Using this command, a group of consecutive variable registers can be assigned to their desired values. This command can access only the variable registers with Memory Location Index in Module Setting 43 Group 31 to and Heater Setpoints Group (71 to 108).

Any attempts to store values into variable registers with Memory Location Index beyond the above range results in an error response in return.

Master Query: It consists of module address, function code, memory location index of the starting variable register, number of variable registers to be stored, quantity of data bytes to be stored, data value and CRC error check.

Slave Response: It consists of module address, function code, memory location index of the starting variable register, quantity of data bytes stored and CRC error check.

Message Format and Example:
Request slave 11 to set local heater #1’s low temperature alarm level to 5 °C and high temperature alarm level to 300 °C. Here are transmission and response messages:

#### Master Transmission

<table>
<thead>
<tr>
<th>Bytes</th>
<th>Message Contents (Decimal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slave Address</td>
<td>1 11 (message to slave 11)</td>
</tr>
<tr>
<td>Function Code</td>
<td>1 16 (command “store value to a group of variable registers”)</td>
</tr>
<tr>
<td>Memory Location Index</td>
<td>2 189 (refer to the register for assigning address)</td>
</tr>
<tr>
<td>Data Value</td>
<td>2 300 (300°C)</td>
</tr>
</tbody>
</table>
| CRC | 2 ????

#### Slave Response

<table>
<thead>
<tr>
<th>Bytes</th>
<th>Message Contents (Decimal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slave Address</td>
<td>1 11 (message from slave 11)</td>
</tr>
<tr>
<td>Function Code</td>
<td>1 16 (command “store value to a group of variable registers”)</td>
</tr>
<tr>
<td>Memory Location Index</td>
<td>2 189 (refer to the register for assigning address)</td>
</tr>
<tr>
<td>Data Value</td>
<td>2 230 (new address)</td>
</tr>
</tbody>
</table>
| CRC | 2 ????

### Module Commissioning & Addressing

A TraceMaster 102 module contains a whole set of setpoints and module settings. It also has its assigned module address. Any customer equipment (Master) with Modbus communication protocol can reset all heater setpoints and module settings to their default values, read a module’s assigned address or assign a new address to a module. It is called Module Commissioning & Addressing. To avoid any careless errors, only the module that is in listening to new address mode (The ADDRESS ENABLE dip switch is set to the enable position) responds to Module Commissioning & Addressing commands.

To perform module commissioning on an TraceMaster 102 module, a Master must use Function 06 to store a value of 0 into the variable register with Memory Location Index 187. To read a module’s address, a Master must use Function 03 to read the value stored in the variable register with Memory Location Index 188.

To assign a new address to a module’s address, a Master must use Function 06 to store a desired address into the variable register with Memory Location Index 189. **Note:** The slave address of the above module commissioning & addressing commands is fixed to 255. Message Format and Example: Assign a module to a new address 230. Here are transmission and response messages:

#### Master Transmission

<table>
<thead>
<tr>
<th>Bytes</th>
<th>Message Contents (Decimal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slave Address</td>
<td>1 255 (always 255)</td>
</tr>
<tr>
<td>Function Code</td>
<td>1 6 (command “store a value into one variable register”)</td>
</tr>
<tr>
<td>Memory Location Index</td>
<td>2 189 (refer to the register for assigning address)</td>
</tr>
<tr>
<td>Data Value</td>
<td>2 230 (new address)</td>
</tr>
</tbody>
</table>
| CRC | 2 ????

#### Slave Response

<table>
<thead>
<tr>
<th>Bytes</th>
<th>Message Contents (Decimal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slave Address</td>
<td>1 255 (always 255)</td>
</tr>
<tr>
<td>Function Code</td>
<td>1 6 (command “store a value into one variable register”)</td>
</tr>
<tr>
<td>Memory Location Index</td>
<td>2 189 (refer to the register for assigning address)</td>
</tr>
<tr>
<td>Data Value</td>
<td>2 230 (new address)</td>
</tr>
</tbody>
</table>
| CRC | 2 ????

### TraceMaster 102 Error Responses

If a TraceMaster 102 module receives a transmission in which an error is indicated by framing, format, overrun or the CRC calculation, the module will not respond to the transmission.
When a TraceMaster 102 module detects an error other than a framing, format, overrun or CRC error, a response will be sent to the master. The most significant bit of the FUNCTION CODE byte will be set to 1 (that is the function code sent from the slave will be equal to the function code sent from the master plus 128). The byte that follows it will be an exception code indicating the type of error that occurred.

The slave response to an error (other than CRC error) will be:

<table>
<thead>
<tr>
<th>Slave Response</th>
<th>Bytes</th>
<th>Message Contents (Decimal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slave Address</td>
<td>1</td>
<td>???</td>
</tr>
<tr>
<td>Function Code</td>
<td>1</td>
<td>???</td>
</tr>
<tr>
<td>Exception Code</td>
<td>1</td>
<td>???</td>
</tr>
<tr>
<td>CRC</td>
<td>2</td>
<td>???</td>
</tr>
</tbody>
</table>

The TraceMaster 102 implements the following exception response codes.

01 - ILLEGAL FUNCTION
The function code transmitted by the master is not one of the functions supported by TraceMaster 102.

02 - ILLEGAL MEMORY LOCATION INDEX
The index transmitted by the master is not allowable.

08 - ILLEGAL ADDRESS ENABLE DIP SWITCH POSITION
The address enable dip switch on TraceMaster 102 controller is in the wrong position

**Modbus Memory Map**
Upon request, the Modbus Memory Map can be sent to customers from factory.
Overview

You can use the procedures in this chapter to verify the proper operation of the TraceMaster 102. Although not a complete functional verification, these tests will check major operating functions. The scope of testing includes field testing of the controller inputs/outputs with and without heat tracing cable. Before commissioning the controller, read Chapter 2 Installation. It provides important information about wiring, mounting and safety concerns. One should also become familiar with the controller as described in Chapter 3 Getting Started and Chapter 6 Setpoint values.

Requirements

The test procedures outlined in this chapter verify functions related to field application. These functions include RTD inputs, heater output, ground fault, current and voltage monitoring. To facilitate field testing, it is recommended functions be turned off or disabled. It is not mandatory that field testing be done. However, we recommend procedures in section Placing the Controller in Service be performed for all installations to verify proper operation and function of the equipment.

Safety Precaution

Dangerously high voltages are present on the power input and output terminals capable of causing death or serious injury.

Use extreme caution and follow all safety rules when handling, testing or adjusting the equipment.

The controller uses components that are sensitive to electro-static discharges. When handling the unit, care should be taken to avoid contact with terminal blocks.

Installation Checks:
1. Check that the line voltage to the power inputs does not exceed the name plate ratings.
2. Check that the current draw of the heat trace cable does not exceed the name plate ratings.
3. Check that the grounding stud is properly connected to ground.

RTD Input Test

Equipment:
Two Resistance Decade Boxes or RTD Simulator

To test RTD Input,
1. Disconnect the RTD(s) from the control module ensuring that the leads are adequately labelled.
2. Connect the resistance box as shown in figure 9.3.

<table>
<thead>
<tr>
<th>°C</th>
<th>R (ohms)</th>
<th>°C</th>
<th>R (ohms)</th>
<th>°C</th>
<th>R (ohms)</th>
</tr>
</thead>
<tbody>
<tr>
<td>-40</td>
<td>84.27</td>
<td>80</td>
<td>130.89</td>
<td>200</td>
<td>175.84</td>
</tr>
<tr>
<td>-30</td>
<td>88.22</td>
<td>90</td>
<td>134.70</td>
<td>210</td>
<td>179.51</td>
</tr>
<tr>
<td>-20</td>
<td>92.16</td>
<td>100</td>
<td>138.50</td>
<td>220</td>
<td>183.17</td>
</tr>
<tr>
<td>-10</td>
<td>96.09</td>
<td>110</td>
<td>142.29</td>
<td>230</td>
<td>186.82</td>
</tr>
<tr>
<td>0</td>
<td>100.00</td>
<td>120</td>
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Figure 9.1 Resistance versus Temperature in °C (DIN 43760 RTD)

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Figure 9.2 Resistance versus Temperature in °F (DIN 43760 RTD)
3. Choose a test temperature for each RTD input and select corresponding resistances for each of the resistance decade boxes using the table of RTD resistances in figure 9.1 and 9.2. The temperatures for each RTD should be different. For the RTD simulator, set the test temperature of each unit.
4. Turn on power to the controller.
5. Display the temperature of each RTD (MEASURED\OPERATING VALUES\HEATER CONTROL TEMP). The two values should agree with the selected temperatures within the accuracy of the controller and test equipment.
6. If there is a significant discrepancy, consult the factory for service.

Heater Voltage and Current Test

Equipment:
one voltmeter
one clamp-on ammeter
adjustable load bank (240VAC/10kW)
240VAC/30A single phase variac

You can perform voltage and current measurement tests on the same test setup. Rather than using an adjustable load, you can use a fixed load in conjunction with a variac to adjust the input supply voltage.

To test heater 1 voltage and current,
1. Disconnect any field wiring to terminals 2, 3, 4 and 5.
2. Connect the adjustable variac outputs to terminals 2 and 3. Connect the input supply of the variac to either 208 or 240VAC. 120VAC will work but will not provide an effective test range for voltage testing.
3. Connect the load bank to terminals 4 and 5.
4. Connect the voltmeter across terminals 2 and 3.
5. Connect a clamp-on ammeter around one of the load cables.
6. Set the variac control for 120VAC and turn on the power.
7. Force the heater on by setting the manual heater function for 1 hour (SETPOINT\SETPOINT TEST\MANUAL HEATER).
8. Display the heater current (MEASURED\OPERATING VALUES\HEATER CURRENT).
9. Adjust the variac control within the voltage range of the controller and compare the readings of the display with the ammeter.
10. Display the heater voltage (MEASURED\OPERATING VALUES\HEATER VOLTAGE).
11. Adjust the variac control to take another set of readings. Repeat until enough readings are taken to cover the range. Current and voltage readings should be within the accuracy of the controller and test equipment.
12. If there is a significant discrepancy, consult the factory for service.

The test procedures for heater 2 voltage and current are as same as the above procedures except that the power in/out terminals are 26, 27, 28 and 29. Also, the measured voltage for heater 2 is actually the input voltage of heater 1.
Ground Fault Current Test

Internal GF Test

The controller comes with a ground fault test function that can be executed from the display (SETPOINT\SETPOINT TEST\GF TEST).

To run this test,
1. Select start now
2. Go to ground fault current (MEASURED\OPERATING VALUES\GROUND FAULT CURRENT).

A ground fault current appears for the duration of the test. If a heater does not see a ground fault current, it will initiate a GF CT failure alarm indicating the ground fault monitoring function is not working. The GF test function only verifies for operation and does not check for measurement accuracy. To check for accuracy, the next test procedure applies.

External GF Test

Using the same test setup for voltage and current measurement tests, add the following components to the test setup.

Equipment:
- One 240R/250W power resistor (load bank used in previous procedure may be disconnected and used in place)
- One AC ammeter (0-1A range)

To test heater 1 ground fault current,
1. Disconnect the load bank used in the previous test and reconfigure to 240R if possible.
2. Connect the load bank or power resistor to terminals 2 and 5 of the controller with the ammeter in series.
3. Set the variac control for 120V AC and turn on the power.
4. Force the heater on by setting the manual heater function for 1 hour (SETPOINT\SETPOINT TEST\MANUAL HEATER).
5. Change the GF trip alarm to OFF to prevent nuisance trips during the test. Reset ground fault trip alarms if necessary.
6. Display ground fault current (MEASURED\OPERATING VALUES\GROUND FAULT CURRENT).
7. Adjust the variac control to simulate various levels of ground fault currents through the load and compare readings from the display with the ammeter. Readings should be within the accuracy of the controller and test equipment.
8. If there is a significant discrepancy, consult the factory for service.
9. Disconnect the load bank after the test.

The test procedures for heater 2 ground fault current are as same as the above procedures except that the load bank or power resistor should be connected to terminals 26 and 29, not 2 and 5.

Alarm Output Test

AC Alarm

Equipment:
- one 120VAC/100W Incandescent lamp with socket base

To test AC alarm contact,
1. Connect one lead of the lamp to terminal 20 of the controller.
2. Connect 120V AC to open lead of the lamp and terminal 21.
3. Power on the controller.
4. Ensure all alarms are turned off so that the controller is in no alarm condition.
5. Set SETPOINT\SYSTEM SETUP\ALARM CONTACTS to DC:NO AC:NO. Lamp should be off.
6. Force alarm on by setting SETPOINT\SETPOINT TEST\ALARM TEST to on for 1 hour.
7. Lamp should be on.

DC Alarm

Equipment:
- one adjustable DC power supply
- one DC incandescent indicator (24VDC or less, 100mA or less)

To test DC alarm contact,
1. Connect one lead of the lamp to terminal 22 of the controller.
2. Connect positive lead of the power supply to the open lead of the lamp and negative lead to terminal 23.
3. Power on the controller.
4. Set the DC power supply voltage to match the rating of the bulb.
5. Ensure all alarms are turned off so that the controller is in no alarm condition.
6. Set SETPOINT\SYSTEM SETUP\ALARM CONTACTS to DC:NO AC:NO. Lamp should be off.
7. Force alarm on by setting SETPOINT\SETPOINT TEST\ALARM TEST to on for 1 hour.
8. Lamp should be on.
Override Input Test

Equipment:
one 120VAC Incandescent lamp

To test override input,
1. Connect the 120VAC incandescent lamp to terminals 4 and 5.
2. Power on the controller.
3. Make sure an RTD or simulator is connected to RTD1 input and set the equipment so that the control temperature is 100°C.
4. Check the heater 1 control temperature located at ACTUAL\OPERATING VALUES\HEATER CONTROL TEMP for 100°C.
5. Set the heater 1 setpoint so that it is greater than the control temperature + deadband at SETPOINTS\OPERATING VALUES\HEATER SETPOINT. The deadband setting is located at SETPOINT\HEATER SETUP\DEADBAND.
6. Heater 1 should be on. Verify by checking the lamp is on.
7. Set SETPOINTS\HEATER SETUP\MASTER OVERRIDE to on.
8. Heater 1 should now be off. Verify by checking the lamp is off.
10. Heater 1 should be on. Verify by checking the lamp is on.

Placing the Controller in Service

Programming Setpoints

Before testing the controller with heat trace cables, program setpoints. Ensure the program enable dip switch is set to ENABLED position. It is recommended that you program setpoints in the operating values group. For users who are not familiar with the control functions, advanced functions such as those in the heater setup group should be disabled during initial startup to simplify troubleshooting.

Initial Startup

After programming setpoints in the operating values group, the controller is ready for test. Check field connections to make sure they are correctly wired. Power on the controller and check the control temperatures on the display (MEASURED\OPERATING VALUES\HEATER CONTROL TEMP). Verify that the temperature readings are valid.

Assuming a heater circuit’s pipe temperature is below the setpoint, the heater should be calling for heat.

Check heater voltage (MEASURED\OPERATING VALUES\HEATER VOLTAGE) on the display to verify with the line voltage.

Check heater current (MEASURED\OPERATING VALUES\HEATER CURRENT) on the display. If the controller is calling for heat, this value should be greater than zero; otherwise, a low current alarm appears. This is an indication the heater is not properly wired or functioning correctly. The display value should correspond to the expected current draw of the heat trace.

Startup Problems

Breaker Trip Due to Inrush:
If self-regulating heat trace is used, it is possible the display will show O.L. (overload) because of the in-rush current exhibit in the heat trace during cold startup. The heater current range is up to 30A so that you can monitor inrush current. The heater current drops as the pipe temperature warms up. If the circuit breaker trips during startup, the inrush current is too high for the breaker rating. Check the heat trace design to make sure the breaker rating is appropriately sized. Trun on the STAGGER START function to reduce the inrush current.

Ground Faults:
Check ground fault current (MEASURED\OPERATING VALUES\GROUND FAULT CURRENT) on the display. Ground fault current should not be over 15mA; otherwise, ground fault trip or alarm appears on the display. To troubleshoot ground faults, check heat trace wiring and moisture in electrical junction boxes and connections.

Low and High Current Alarms with Self-Regulating Cable:
Setting values for low and high current alarms with self-regulating cable is more complicated since the heater output varies with temperature. High current alarms may occur during startup due to inrush currents and low current alarms may result when steady-state current is reached (pipe temperature is near setpoint). To prevent nuisance high and low current alarms, the high current alarm should be turned off and low current alarm set below the current rating of the cable at setpoint temperature.

Low Temperature Alarm:
During startup, a low temperature alarm is expected as cold fluid in the pipe slowly warms up. As the pipe
temperature increases and exceeds the low temperature alarm setting, the alarm turns off. Eventually, the pipe temperature reaches setpoint, at which point the heater turns off. If the low temperature alarm and heater is on consistently, it is possible the heat tracing is not supplying enough heat. Either a higher wattage heat trace or longer length is required.

**High Temperature Alarm:**
A high temperature alarm occurs when pipe temperature exceeds the high temperature alarm setting. This can be caused by high feed temperature of the fluid. Placement of the RTD sensor near a hot area or direct exposure to sunlight may also cause a high temperature alarm. In this situation, improper pipe heating results.

**Powerlimiting**
You can use, powerlimiting when the total wattage of the heat trace cable is not required or to limit inrush current to the self-regulating cable. The powerlimit function is located at SETPOINT\HEATER SETUP\POWER LIMIT. A detail explanation of how this function operates is described in the *Chapter 1 Theory of Operation*. Powerlimiting is set by the desired operating current of the heat trace. For powerlimit to work properly, the powerlimit current should be below the nominal current rating of the heat trace. For example, if the heat trace draws 20A at its rated voltage and the application only requires 75% of its rated output, a powerlimit current of 15A will achieve a 75% reduction in power. With the powerlimit current set, the controller attempts to clamp the output current at that value.

The minimum powerlimit current setting should be greater than 10% of the nominal load current. This is because powerlimiting operates in 10% resolution. Choosing a powerlimit current below 10% causes the heater not to turn on since the average heater current at 10% (minimum duty cycle) exceeds the powerlimit current setting.

Be aware of how current alarms operate with duty cycle changes. Low current alarm is based on the nominal current ratings of the heat trace, not the average current. The low current alarm function converts actual current readings to the expected current value of the heat trace operating at 100% duty cycle prior to comparing against alarm settings. When using powerlimit, the high current alarm is disabled to prevent false alarms due to measurement error of the algorithm at low duty cycles. The error is always positive and therefore does not affect low current alarms.

**Control Scheme**
The TraceMaster 102 controller supports two types of control scheme: on/off and proportional. The default is on/off switching which is used for majority of the applications. When on/off switching is used, the deadband setting determines the heater turn off temperature above the heater setpoint and the heater turn on temperature below the heater setpoint. The deadband setting is user definable located at SETPOINTS\HEATER SETUP \DEADBAND. In applications requiring tighter control, you can use proportional control. To enable proportional control, locate message SETPOINTS\HEATER SETUP\PROPORTIONAL CONTROL. There is no proportional gain setting as this is automatically set by the controller to minimize errors. For further details how the proportional control function operates, refer to *Chapter 1 Theory of Operation*.

**RTD**
In the event of complete RTD failure, the controller can force the heater to default on or off. This is defined by message SETPOINT\HEATER SETUP\IF RTD FAILS HEATER GOES. The choice of on or off depends on the application.

**Cost of Power**
In order for the energy cost functions to provide correct information, you should enter the cost per KWh for electrical power at SETPOINT\SYSTEM SETUP\COST PER KWh.

**Completing the Installation**
At this point, the controller has been setup with enough information to control and monitor the heat trace. Other functions are less critical and a description on how these function operate is located in *Chapter 6 Setpoint Values*. Read chapter 6 to gain an understanding of all the functions in order to customize the controller to the application requirements.
Warranty

The manufacturer warrants each control that it manufactures to be free from defective material or workmanship for a period of 12 months from date of purchase.

Under this warranty, the obligation of the manufacturer is limited to repairing or replacing the defective control at its option, when returned to the manufacturer’s factory with shipping charges prepaid.

If failure has been caused by misuse, incorrect application or alteration of the control, this warranty will be void.

UNLESS SPECIFICALLY PROVIDED FOR IN WRITING IN THIS WARRANTY, EACH CONTROL IS PROVIDED WITHOUT ANY WARRANTY OF ANY KIND EITHER EXPRESSED OR IMPLIED. IN PARTICULAR, WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE FOLLOWING IMPLIED WARRANTIES AND CONDITIONS ARE EXPRESSLY DISCLAIMED:

a). ANY IMPLIED WARRANTY OR CONDITION THAT THE CONTROL WILL MEET YOUR REQUIREMENTS.

b). ANY IMPLIED WARRANTY OR CONDITION THAT THE OPERATION OF THE CONTROL WILL BE UNINTERRUPTED OR ERROR FREE; AND

c). ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

The user shall be made aware that if the equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.
TRACEMASTER 102
HEAT TRACING CONTROL